Actions agreed to:

1. That the Conference continue the Remote Participation Trial involving delegates outside North America for the 2019 and 2020 World Service Conferences. CC

2. That the name of the Diversity Caucus be changed to the Underserved and Under-represented Outreach Caucus (UUOC). CC

3. That the mission and description of the Spiritually Sustainable Earning Caucus be changed to:

   The Spiritually Sustainable Earning Caucus (SSEC) serves to support the D.A. Fellowship in gaining clarity around issues of earning in the D.A. program. Our vision is to broaden the fellowship-wide understanding of how spiritually sustainable earning fits into D.A. recovery, encouraging a comprehensive and spiritual approach by working the 12 Steps and using the Tools of Debtors Anonymous. CC

4. That the WSC Conference Committee, the GSB Conference Support Committee, and the General Service Board determine the site of the 2020 D.A. World Service Conference. CC

5. That a D.A. member may contribute up to $12,000 to Debtors Anonymous on an annual basis. RDC

6. That the second Saturday in July be designated HIP Awareness Day. HIP

7. That “The Twelve Promises of Debtors Anonymous” pamphlet be approved. LC

8. That the concept of a bookmark of slogans from D.A. conference-approved literature be approved. LC

9. That the concept of a bookmark to include the D.A. Third and Seventh Step prayers be approved. LC

10. That the concept for a pamphlet on “Couples and D.A.” be approved. LC

11. That the concept for a pamphlet on “Recovery and Relapse” be approved. LC

Recommendations: (For Further Discussion)

1. That the General Service Board maintain the FY 2017-18 funding level for the “Salary and Hourly Wages” line item in the Income and Spending Plan for FY 2018-19 for the General Service Office (GSO) staff. IOC
2. That the General Service Board consider increasing the number of staff to 2.0 full-time employees, with appropriate qualifications such as 12-Step experience and technical expertise. IOC

3. That the General Service Board establish a line item in the GSB Income and Spending Plan to begin saving for the eventual relocation of the General Service Office. IOC

4. That an additional telephone line be installed at the General Service Office. IOC

5. That the Host Committee Manual be reviewed and updated to reflect current practice. CC

6. That the text of the Third Tradition and the answer to “What is solvency?” in the FAQ section of the D.A. website be featured prominently on the website homepage. BDA

7. That the D.A. Welcome Statement include the following language in parentheses at the end of the third sentence: “unsecured debt is any debt that is not backed by collateral.” BDA

8. That the WSC Public Information Committee create public service announcements that would focus on getting the message of recovery and hope to the still suffering business owner. BDA

9. That the GSB Finance Committee continue to investigate and implement diverse payment options for international D.A. members. IC

10. That the GSB Finance Committee review and change the Treasurer’s Manual in the D.A. Manual for Service to accommodate international transactions. IC

11. That the WSC Literature Committee reach out to international D.A. members when collecting stories and submissions for the D.A. Basic Text and the Daily Meditation Book, and be inclusive of our international Fellowship in the selection process. IC

12. That the WSC Literature Committee use audio technology to allow international D.A. members to record their stories in their chosen languages. IC

13. That the General Service Board facilitate free international conference call numbers for fellowship-wide calls, including playbacks. IC

14. That the General Service Board create an Ideal Income and Spending Plan. RDC
15. That consistent and continuous messaging across all D.A. Fellowship-wide communications regarding the existence and convenience of the online contribution option be created. RDC

16. That the GSB Communications Committee and the GSB Information Technology Committee increase the visual awareness of the new online contribution option on the D.A. website. RDC

17. That the General Service Board provide an in-depth information session open to all D.A. members, during the 2019 D.A. World Service Conference Fellowship Day, regarding the form and content of the Fellowship’s annual financial statements. RDC

18. That the General Service Office include the John H. Scholarship, D.A. Anniversary and other GSB-approved Resource Development Committee communication pieces with D.A. Literature Orders. RDC

19. That the General Service Board explore a subscription-based pricing model that allows online access to D.A. conference-approved content. RDC

20. That the Diversity Outreach Recommendation on page 61 of the DAMS include suggested communities as listed in the HIP and PI starter kits. UUOC

21. That the Fellowship define best practices for reaching out to underserved and underrepresented debtors. UUOC

22. That Fellowship members submit stories of their experience, strength, and hope in reaching out to underrepresented debtors. UUOC

23. That the Fellowship develop more literature and support for group and individual sponsorship. UUOC

24. That the “Resources for Groups” page on the D.A. website be translated into Spanish. FCC

25. That a process be created to review D.A. literature on a periodic basis to maintain its relevance, appropriateness, and spiritual nature to the D.A. program and Fellowship. LC

26. That there be more time for conference committees to meet at the WSC. TC

27. That the Fellowship accept contributions by SMS text. TC

28. That GSRs and ISRs encourage group members to enroll for eNews announcements. (A survey will be distributed to profile Fellowship demographics.) TC
29. That D.A. establish an online store for ordering literature. TC

30. That the D.A. website be updated to be more user-friendly and attracting. TC

31. That the GSB Information Technology Committee transcribe the public service announcements (PSAs) and the “D.A. Signs Come to Life” welcome video into podcasts and eNews articles. PI

32. That the WSC Technology Committee create a user-friendly accessible Public Information hyperlink for direct access for meetings, Intergroups, and the public, in consultation with the WSC Public Information Committee. PI

33. That the GSB Communications Committee continue to publicize the “One Member, One Action” Day prior to D.A.’s anniversary. PI

34. That a Spanish-speaking option be available for the General Service Office toll-free telephone line. PI