Thank you for shopping at the DebtorsAnonymous.org website. Literature purchased from the Debtors Anonymous website is considered final. However, exchanges can be made in the event that:

- The literature arrives damaged and is returned to the General Service Office within 30 days with the original packaging.
- The literature order is fulfilled incorrectly: the correct literature will be forwarded with postage paid shipping materials to return the incorrect literature to the General Service Office.
  - Any charges in excess of the original purchase price must be forwarded prior to sending out new literature.
  - Money submitted in excess with the original order can either be used to purchase additional literature, credited as a donation, or issued as a refund check.
    - No refunds will be provided in amounts of less than $5.00

If you have any questions on the policy, contact us at office@debtoranonymous.org.