Return and Refund Policy

Thank you for shopping at the DebtorsAnonymous.org website. Literature purchased from the Debtors Anonymous website is considered final. However, exchanges can be made in the event that:

- The literature arrives damaged and is returned to the General Service Office within 30 days with the original packaging.
- The literature order is fulfilled incorrectly: the correct literature will be forwarded with postage paid shipping materials to return the incorrect literature to the General Service Office.
 - Any charges in excess of the original purchase price must be forwarded prior to sending out new literature.
 - Money submitted in excess with the original order can either be used to purchase additional literature, credited as a donation, or issued as a refund check.
 - No refunds will be provided in amounts of less than \$5.00

If you have any questions on the policy, contact us at <u>office@debtoranonymous.org</u>.