## The 2011 Annual Debtors Anonymous World Service Conference 25<sup>th</sup> Annual Report

## Romulus, Michigan

2011 Convocation Minutes, General Service Board Reports, Committee Reports, and Caucus Reports

> Romulus, Michigan USA August 20 – 21, 2011

#### Anonymity

This report is provided to the delegates who attended the 2011 World Service Conference, and contains complete contact information for all participants. The information in this report should be kept confidential to protect anonymity.

#### WSC Report Availability

A version of this report without full names and contact information will be made available to the Fellowship and other interested parties on the Debtors Anonymous Website at www.debtorsanonymous.org.

#### Accuracy

Every effort has been made to publish an accurate and error-free version of the Conference proceedings. Please notify the General Service Office of any errors before the 2012 Conference.

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## **Chronological Summary of 2011 WSC Motions**

- 1. GSB MOTION: To accept the 2010 minutes. The motion carried unanimously.
- 2. CONFERENCE COMMITTEE MOTION 1: That the Arizona Intergroup be awarded the bid to host the 2013 World Service Conference. Motion carried by substantial unanimity.
- 3. PUBLIC INFORMATION COMMITTEE MOTION 1: To create an International D.A. Caucus, with the statement of purpose to exchange information and develop initiatives to support the growth of D.A. internationally. The motion passed.
- 4. LITERATURE COMMITTEE MOTION 1: To approve the concept of a set of 12 monthly bookmarks formatted with the D.A. Signposts, Steps, Tools, Traditions, and Concepts of the month on one side, and the BDA Signposts, Tools, and Signs Of Recovery, and D.A. Preamble on the other side. The motion carried by substantial unanimity.
- 5. LITERATURE COMMITTEE MOTION 2: To remove and replace the plagiarized portions of the pamphlet Debtors Anonymous in English and Spanish. It was moved to recommit this motion to the Literature Committee to report back at next year's Conference. The motion to recommit failed. There was then a motion to divide the motion into two separate motions, which carried by a clear majority.
  - a. Motion 2A: That GSB Literature Services be empowered to remove all unauthorized and/or plagiarized portions of the Debtors Anonymous pamphlet in both English and Spanish and, if deemed appropriate by the Board, redistribute the revised pamphlet on an interim basis. The motion carried by substantial unanimity.
  - b. Motion 2B: To approve the concept of a revised Debtors Anonymous pamphlet. The motion carried by substantial unanimity.
- 6. LITERATURE COMMITTEE MOTION 3: To approve the concept of a pamphlet on "D.A. Confronts Health Issues and Poverty" which addresses the reality of the experience of many debtors living in poverty due to chronic medical and mental health issues, economic challenges, and social barriers. MOTION TO AMEND: It was moved to strike the words "and poverty" from the title. Motion to amend was approved. AMENDED MOTION: Approve the concept of a pamphlet on "DA Confronts Health Issues" which addresses the reality of the experience of many debtors living in poverty due to chronic medical and mental health issues, economic challenges, and social barriers. The amended motion clearly carried by substantial unanimity.
- 7. LITERATURE COMMITTEE MOTION 4: To approve the concept of a Seventh Tradition pamphlet that addresses becoming fully self-supporting and choosing to support what supports us, including D.A. The motion did not carry.
- 8. LITERATURE COMMITTEE MOTION 5: To approve the concept of the BDA tool pamphlet "Detaching From Difficult Personalities" to be created for BDA tool No. 10, "We detach from difficult personalities and poorpaying clients, and detach and put principles before personalities" The motion carried by substantial unanimity.
- 9. LITERATURE COMMITTEE MOTION 6: That the Literature Committee create a writers' pool with contact information and solvency information, brief biographies, and short writing samples to go to the General Service Office, and that solicitation for writers for the pool be published in *Ways & Means*. A motion to amend by striking the phrase "and that solicitation for writers for the pool be published in *Ways & Means*." carried by substantial unanimity. The amended motion was carried by substantial unanimity.
- 10. LITERATURE COMMITTEE MOTION 7: To approve the concept of production of a debit-card sized record keeper. A motion to amend by changing the phrase "debit-card sized" wording to "business-card sized" did not carry. A vote on the original motion found 57 in favor and 33 opposed, less than a two-thirds majority. The motion did not carry for lack of substantial unanimity.
- 11. LITERATURE COMMITTEE MOTION 8: To approve the concept of a pamphlet on the 12 Promises of D.A. that would expand on each promise in order to reach out to newcomers and to still suffering debtors and would foster hope to continue their recovery from compulsive debting. The motion was carried by substantial unanimity.
- 12. GSB: To ratify new General Service Board Class B Trustees E. Anthony H. and Pat B. General Service Board member Allen T. was ratified as a newly appointed Class A Trustee. The motion carried unanimously.

## **Alphabetical Summary of 2011 WSC Motions**

- 1. CONFERENCE COMMITTEE MOTION 1: That the Arizona Intergroup be awarded the bid to host the 2013 World Service Conference. Motion carried by substantial unanimity.
- 2. GSB MOTION: To accept the 2010 minutes. The motion carried unanimously.
- 3. GSB: To ratify new General Service Board Class B Trustees E. Anthony H. and Pat B. General Service Board member Allen T. was ratified as a newly appointed Class A Trustee. The motion carried unanimously.
- 4. LITERATURE COMMITTEE MOTION 1: To approve the concept of a set of 12 monthly bookmarks formatted with the DA Signposts, Steps, Tools, Traditions, and Concepts of the month on one side, and the BDA Signposts, Tools, and Signs Of Recovery, and D.A. Preamble on the other side. The motion carried by substantial unanimity.
- 5. LITERATURE COMMITTEE MOTION 2: To remove and replace the plagiarized portions of the pamphlet Debtors Anonymous in English and Spanish. It was moved to recommit this motion to the Literature Committee to report back at next year's Conference. The motion to recommit failed. There was then a motion to divide the motion into two separate motions, which carried by a clear majority.
  - a. Motion 2A: That GSB Literature Services be empowered to remove all unauthorized and/or plagiarized portions of the Debtors Anonymous pamphlet in both English and Spanish and, if deemed appropriate by the Board, redistribute the revised pamphlet on an interim basis. The motion carried by substantial unanimity.
  - b. Motion 2B: To approve the concept of a revised Debtors Anonymous pamphlet. The motion carried by substantial unanimity.
- 6. LITERATURE COMMITTEE MOTION 3: To approve the concept of a pamphlet on "D.A. Confronts Health Issues and Poverty" which addresses the reality of the experience of many debtors living in poverty due to chronic medical and mental health issues, economic challenges, and social barriers. MOTION TO AMEND: It was moved to strike the words "and poverty" from the title. Motion to amend was approved. AMENDED MOTION: Approve the concept of a pamphlet on "DA Confronts Health Issues" which addresses the reality of the experience of many debtors living in poverty due to chronic medical and mental health issues, economic challenges, and social barriers. The amended motion clearly carried by substantial unanimity.
- 7. LITERATURE COMMITTEE MOTION 4: To approve the concept of a Seventh Tradition pamphlet that addresses becoming fully self-supporting and choosing to support what supports us, including D.A. The motion did not carry.
- 8. LITERATURE COMMITTEE MOTION 5: To approve the concept of the BDA tool pamphlet "Detaching From Difficult Personalities" to be created for BDA tool No. 10, "We detach from difficult personalities and poorpaying clients, and detach and put principles before personalities" The motion carried by substantial unanimity.
- 9. LITERATURE COMMITTEE MOTION 6: That the Literature Committee create a writers' pool with contact information and solvency information, brief biographies, and short writing samples to go to the General Service Office, and that solicitation for writers for the pool be published in *Ways & Means*. A motion to amend by striking the phrase "and that solicitation for writers for the pool be published in *Ways & Means*." carried by substantial unanimity. The amended motion was carried by substantial unanimity.
- 10. LITERATURE COMMITTEE MOTION 7: To approve the concept of production of a debit-card sized record keeper. A motion to amend by changing the phrase "debit-card sized" wording to "business-card sized" did not carry. A vote on the original motion found 57 in favor and 33 opposed, less than a two-thirds majority. The motion did not carry for lack of substantial unanimity.
- 11. LITERATURE COMMITTEE MOTION 8: To approve the concept of a pamphlet on the 12 Promises of D.A. that would expand on each promise in order to reach out to newcomers and to still suffering debtors and would foster hope to continue their recovery from compulsive debting. The motion was carried by substantial unanimity.
- 12. PUBLIC INFORMATION COMMITTEE MOTION 1: To create an International D.A. Caucus, with the statement of purpose to exchange information and develop initiatives to support the growth of D.A. internationally. The motion passed.

25<sup>th</sup> Annual Debtors Anonymous World Service Conference Romulus, MI, USA

August 20 - 21, 2011

## **SECTION 1**

## CONVOCATION MINUTES AND REPORTS FROM COMMITTEES AND CAUCUSES

## I. CONVOCATION OPENING

#### August 20, 2011

## CALL TO ORDER

The 25th Annual Debtors Anonymous World Service Conference was called to order by the Chairperson, Jan S. at 8:30 a.m. with a moment of silence and the reciting of the Serenity Prayer.

Volunteers were asked to read the D.A. Preamble, the 12 Steps, the 12 Traditions, the History of D.A., the 12 Concepts for World Service, and the Debtors Anonymous Conference Charter.

## INTRODUCTION OF PARLIAMENTARIAN

The Chairperson stated that we are governed by the D.A. Conference Charter and the 12 Traditions, in addition to employing the services of a parliamentarian to assist us in keeping our meeting orderly. Michael Malamut, a professional parliamentarian who has been assisting the Debtors Anonymous Fellowship since 1998, gave a presentation on the parliamentary procedures that would be used during the Convocation. He mentioned that in deference to our fellowship he would consciously imbue the procedure with a spiritual underpinning. Michael Malamut then trained the delegates in parliamentary procedures.

Of 102 registered delegates, 91 were present in the room, so there was a quorum. Voting procedures were explained, and substantial unanimity was established as two thirds of voting members in the room.

The previously distributed agenda was adopted without objection.

MOTION TO APPROVE 2010 CONVOCATION MINUTES

## **GSB MOTION**: To accept the 2010 minutes. **The motion carried unanimously.**

The new DA Manual for Service (DAMS) was displayed, to considerable applause.

## **II. WSC COMMITTEE REPORTS**

# **1. INTERNAL OPERATIONS COMMITTEE** (IOC)

Chair: Timothy G.

Vice Chair: Jane L.

Secretary:	Bill S.
Treasurer:	Linda G.

Other members: Eric R.

The committee officers and members were introduced.

**IOC RECOMMENDATION 1**: That the GSB continue to actively pursue e-commerce options

**IOC RECOMMENDATION 2**: That, as we migrate from paper to electronics, that forms be developed that can be completed online, printed, and mailed, as an interim solution until we have forms that can be submitted electronically.

**IOC RECOMMENDATION 3**: That the GSB begin the process of either renewing the existing lease, due to expire in 2011, or consider a workable alternative.

**IOC RECOMMENDATION 4**: That the GSB begin to develop a monthly saving "envelope system" for future office improvement.

#### 2. DIVERSITY CAUCUS

Chair:	Tom K.
Vice Chair:	Sherry B.
Secretary:	Leutisha S.
Treasurer:	Linda G.

Other members: Gene G., Lillie K., Pat B. (Friend of D.A. – GSB Liaison), Liz G., Bill M.

The committee officers and members were introduced.

#### **DIV. CAUCUS RECOMMENDATION** 1: We

recommend increasing diversity in Debtors Anonymous in the following ways: Translation of D.A. literature into different languages for the purpose of outreach to underserved populations.

#### **3. CONFERENCE COMMITTEE**

Chair:	Mary C.
Vice Chair:	Al W.
Secretary:	Spencer C.
Treasurer:	Marian H.

Other members: Lynne W., Ted C., Audrey O., Liz W., Terrell L., Mary M., Pete A., Andrea R.

The committee officers and members were introduced.

#### **CONFERENCE COMMITTEE MOTION 1:**

That the Arizona Intergroup be awarded the bid to host the 2013 World Service Conference. **Motion** carried by substantial unanimity.

#### 4. TECHNOLOGY COMMITTEE

n T.

Vice	Chair:	Mary P.

Secretary: Darcy D.

Treasurer: John S.

Other members: Alexandra P., Rob B., Linda D., Randall W., Craig L., GSB Liaison Sue F.

The committee officers and members were introduced.

## **TECH. COM. RECOMMENDATION 1**:

Create a "Support Your Website Month" to raise money for a DA website redesign.

#### TECH. COM. RECOMMENDATION 2: That

all WSC committees that have technical questions, needs, or requests invite a member of the Tech committee to serve as a liaison to their committee.

### **5. RESOURCE DEVELOPMENT** COMMITTEE (RDC)

Chair:	Tom S.
Vice Chair:	Bob A.
Secretary:	Nicki D.
Treasurer:	Jim S.

Other members: Sherry B., Jessica M., Priscilla M., Donna S., Sally P., Kari G., Nic S., Kelly C., Jane P., Sharon G., Jim S., Rick F., Rosemarie W., Sharon S., Julia M., John D., Dick T., GSB Liaison Marci W.

**RDC RECOMMENDATION 1**: That the GSB provide all committees with a list of planned projects that have been delayed or eliminated for lack of funding, together with the price tag of each.

**RDC RECOMMENDATION 2**: That the GSB make it possible for D.A. members to make donations and to purchase literature online by December 31, 2011

**RDC RECOMMENDATION 3**: That the next editions of the Treasurer's Manual and the Treasurer's section of the Debtors Anonymous Manual for Service be updated to include a sample group spending plan with line items for group donations to the GSB, GSR, WSC Fund, and Intergroup.

# 6. HOSPITALS, INSTITUTIONS, AND PRISONS COMMITTEE (HIP)

Chair:	Tom M.
Vice Chair:	Arlene B.
Secretary:	Keith R.
Treasurer:	Michael M.
Other members	· GSB Ligison Leg

Other members: GSB Liaison Jean C.

The committee officers and members were introduced.

**HIP RECOMMENDATION 1:** Establish an intergroup service position for HIP.

## 7. INTERGROUP CAUCUS

Chair:	Dick T.
Vice Chair:	John L.
Secretary:	John S.
Treasurer:	Mary P.

Other members: Shirley D., Kari G., Curt P., Pat B., Lawanda C., GSB Liaison Allen T.

No recommendations.

## 8. FELLOWSHIP COMMUNICATIONS COMMITTEE (FCC)

Chair:	Chris K.
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Vice	Chair:	Pat B.
VICE	Chan.	rat D.

Secretary:	Don C.
SECIELALY.	D011 C.

Treasurer: Lawanda C.

Other members: None

The committee officers and members were introduced.

FCC RECOMMENDATION 1: That WSC Committees submit their final committee reports to the GSB, one week prior to last Board call before the Conference, in order for the reports to be included in the Conference binders. This would provide continuity of each committee's work from one year to the next and allow a smoother transition of service. FCC RECOMMENDATION 2: That a gsponsorship@debtorsanonymous.org email address be created, to be used for responding to Group Sponsorship inquiries, and if possible, allow the FCC to administer this account.

## 9. BUSINESS DEBTORS ANONYMOUS COMMITTEE (BDA)

Chair:	Karen B.
Vice Chair:	Kimberly W
Secretary:	Tom F.
Treasurer:	Shirley D.

Other members: Alan C., Ann J., Bob R., Breanne M., Carolyn C., Diana D., Gene G., Halli K., Jonathan S., Kimberly R., Kim H., Sierra P., Tom F., GSB Liaison Beth P.

**BDA RECOMMENDATION 1**: That the Info Tech Committee cross-link BDA pages on the D.A. web site, so that current and future BDA pamphlets as well as BDA articles in Ways & Means will be accessible from both the BDA pages and a new link on the 'Can DA Help You?' page that will read For Business Owners.

**BDA RECOMMENDATION 2**: The BDA Committee would like to engage the World Service Conference in giving the BDA Clearinghouse Subcommittee support, methodologies, and leads for reaching isolated members and fledgling BDA meetings. We are interested in connecting BDA worldwide through establishing a potential BDA Intergroup. The subcommittee particularly welcomes the expertise of the FCC, PI, and Tech Committees and Intergroup Caucus.

**BDA RECOMMENDATION 3**: That the Tech Committee, as part of revamping the DA web site, make available downloadable talks from DA/BDA speakers.

# **10. PUBLIC INFORMATION COMMITTEE** (PI)

Chair:	Michael A.
Vice Chair:	Victoria D.
Secretary:	

Treasurer: Ellen B.

Other members: Marcy E., Hans A., Tom K., John L., Curtis Pl, Leutisha S., Bill P.

The committee officers and members were introduced.

The Public Information Committee presented its recommendations and first motion. As the motion was being discussed, the chair of the PI Committee asked for the opportunity to rework its motion and bring it back to the Convocation on Sunday. The GSB Chair granted the request.

## 7th Tradition and Announcements

## RECESS

The Saturday session of the Convocation closed with the Serenity Prayer until Sunday, August 21.

## CALL TO ORDER

At 8:38 a.m., Sunday, August 21, 2011, GSB Chairperson, Jan S. called the second session of the Convocation of the 25<sup>th</sup> annual Debtors Anonymous World Service Conference to order.

The session opened with a moment of silence and the Serenity Prayer.

Volunteers read the 12 Steps and the 12 Traditions.

The agenda was adopted without objection. A quorum was verified and at all times during the meeting when votes were conducted, the quorum was verified, and a quorum was present.

A basket was passed in observance of the Seventh Tradition.

It was reported that the DA teleconference broadcast of Track 1 of Fellowship Day that held on Saturday, August 20 was successful.

# 11. PUBLIC INFORMATION COMMITTEE (PI) (continued)

**PI MOTION 1**: To create an International DA Caucus, with the statement of purpose to exchange information and develop initiatives to support the growth of DA internationally. The motion carried by substantial unanimity.

**PI RECOMMENDATION 1**: That the existing Helping Professional Power Point presentation (approved in 2009) be made available on the DA web site.

**PI RECOMMENDATION 2**: That a DA service pamphlet addressed specifically to Helping Professionals, based on the existing Helping Professionals Power Point, be developed.

**PI RECOMMENDATION 3**: That a videoformat public service announcement be developed for use on television and online, based on currently used audio PSAs.

## **11. LITERATURE COMMITTEE**

Chair:	Donna Ann W.
Vice Chair:	Kitty M.
Secretary:	Lillie K.
Treasurer:	Ken B.

Other members: Marilyn, Sue, Dena, Dot, Diana, Carey, Isabela, Liz, Jerry, Dan, Yee-Ching, Matt

The committee officers and members were introduced.

## LITERATURE COMMITTEE MOTION 1:

To approve the concept of a set of 12 monthly bookmarks formatted with the DA Signposts, Steps, Tools, Traditions, and Concepts of the month on one side, and the BDA Signposts, Tools, and Signs Of Recovery, and D.A. Preamble on the other side. The motion carried by substantial unanimity.

## LITERATURE COMMITTEE MOTION 2:

To remove and replace the plagiarized portions of the pamphlet Debtors Anonymous in English and Spanish.

It was moved to recommit this motion to the Literature Committee to report back at next year's Conference. The motion to recommit did not carry. There was then a motion to divide the motion into two separate motions, which carried by a clear majority.

Motion 2A: That GSB Literature Services be empowered to remove all unauthorized and/or plagiarized portions of the Debtors Anonymous pamphlet in both English and Spanish and, if deemed appropriate by the Board, redistribute the revised pamphlet on an interim basis. The motion carried by substantial unanimity.

**Motion 2B**: To approve the concept of a revised Debtors Anonymous pamphlet. **The motion carried by substantial unanimity.** 

## LITERATURE COMMITTEE MOTION 3:

To approve the concept of a pamphlet on "D.A. Confronts Health Issues and Poverty" which addresses the reality of the experience of many debtors living in poverty due to chronic medical and mental health issues, economic challenges, and social barriers.

**MOTION TO AMEND:** It was moved to strike the words "and poverty" from the title. **Motion to amend was approved.** 

**AMENDED MOTION:** Approve the concept of a pamphlet on "DA Confronts Health Issues" which addresses the reality of the experience of many debtors living in poverty due to chronic medical and mental health issues, economic challenges, and social barriers. **The amended motion clearly carried by substantial unanimity.** 

## LITERATURE COMMITTEE MOTION 4:

To approve the concept of a Seventh Tradition pamphlet that addresses becoming fully selfsupporting and choosing to support what supports us, including D.A. **The motion did not carry.** 

## LITERATURE COMMITTEE MOTION 5:

To approve the concept of the BDA tool pamphlet "Detaching From Difficult Personalities" to be created for BDA tool No. 10, "We detach from difficult personalities and poor-paying clients, and detach and put principles before personalities" **The motion carried by substantial unanimity.**  **LITERATURE COMMITTEE MOTION 6**: That the Literature Committee create a writers' pool with contact information and solvency information, brief biographies, and short writing samples to go to the General Service Office, and that solicitation for writers for the pool be published in *Ways & Means*.

**MOTION TO AMEND:** A motion to amend by striking the phrase "and that solicitation for writers for the pool be published in *Ways & Means.*" carried by substantial unanimity. **The amended motion was carried by substantial unanimity.** 

## LITERATURE COMMITTEE MOTION 7:

To approve the concept of production of a debitcard sized record keeper.

A motion to amend by changing the phrase "debit-card sized" wording to "business-card sized" did not carry. A vote on the original motion found 57 in favor and 33 opposed, less than a two-thirds majority. **The motion did not carry for lack of substantial unanimity.** 

## LITERATURE COMMITTEE MOTION 8:

To approve the concept of a pamphlet on the 12 Promises of D.A. that would expand on each promise in order to reach out to newcomers and to still suffering debtors and would foster hope to continue their recovery from compulsive debting. **The motion was carried by substantial unanimity.** 

## LITERATURE COM. RECOMMENDATION 1:

That the General Service Board add more Appointed Committee Members for Literature Services and post the openings on the web site under Open Service Positions.

## LITERATURE COM. RECOMMENDATION 2:

That in the spirit of carrying the message to the debtor who still suffers, the translation of the following 12 core documents be posted as free downloadable tools to start meetings in other languages: the Twelve Steps, Twelve Traditions, Twelve Tools, Twelve Promises, Twelve Signposts, Twelve Concepts for World Service, the Serenity Prayer, About D.A., D.A. History, Notes To Newcomers, Is D.A. Right for You?, and Meeting Procedures.

### LITERATURE COM. RECOMMENDATION 3:

That the General Service Board post requests for proposals (RFPs) for translators on the web site under Open Service Positions.

#### LITERATURE COM. RECOMMENDATION 4:

That the concept of creating and producing Conference-approved literature for sale in audio format be approved.

#### LITERATURE COM. RECOMMENDATION 5:

That, based on ongoing historical requests from GSRs and D.A. members, writing and publishing the D.A. Big Book/Basic Text should be the new Number 1 literature priority.

#### LITERATURE COM. RECOMMENDATION 6:

That a campaign be created during the 2011-2012 Conference year to raise funds from the Fellowship to fund the writing, editing, and publishing of the first Basic Text/Big Book of Debtors Anonymous, the fund to be designated for this purpose only.

Chair Jan S. called for a break at 10:35 a.m. The Conference reconvened at: 11:00 a.m.

## **III. CLOSING BUSINESS**

## TRANSFER OF GAVEL

Pete A. from Detroit passed the official gavel for the Host Committee to the 2012 Host Committee Chair Terrell L. of Seattle.

## **RATIFICATION OF NEW TRUSTEES**

**GSB MOTION:** To ratify new General Service Board Class B Trustees E. Anthony H. and Pat B.

General Service Board member Allen T. was ratified as a newly appointed Class A Trustee.

Each trustee thanked the Conference members for allowing them to serve D.A.

### **TRUSTEE PLEDGES**

The three trustees were sworn in by Chair Jan S.

#### **OFFICER PLEDGES**

Pledges were administered for the following GSB Officers:

Allen T.	Assistant Treasurer
Marci W.	Treasurer
Jeff Y.	Secretary
Allen A.	Vice Chairperson
Jan S.	Chairperson

## ADJOURNMENT

The 25<sup>th</sup> annual Debtors Anonymous World Service Conference was closed at 11:40 a.m. by Jan S.

## **SECTION 2**

## **REPORT FROM THE CHAIR**

I am deeply honored to have served you for the past year as the Chair of the General Service Board of Debtors Anonymous. The Board currently consists of 13 men and women who have worked exceptionally hard to carry out the will of the D.A. Fellowship as expressed through this Conference, to maintain D.A.'s essential services, and to be the guardians and stewards of the 12 Steps and 12 Traditions that make our recovery and D.A. unity possible.

This has been a very productive year for the Board. We have completed many projects that have advanced the wellbeing of the Fellowship. Rather than recite them now, I'll let the chairs of each of the GSB committees tell you about them in some detail.

I want, however, to mention one of them. During registration, each of you received a copy of our new Debtors Anonymous Manual for Service. The publication of this manual is a milestone in D.A.'s history, and a huge step forward for our Fellowship. It will revolutionize the way we do service at the group, Intergroup, and World Service levels. No longer will we have to depend on using service material from another 12-Step organization to conduct our business. We have come of age, and created our own.

One of the privileges of being the Chair of the General Service Board is that I get to speak to you about the state of our Fellowship. I'd like to share with you today about a matter of the greatest importance.

For the past five years, since the 20<sup>th</sup> WSC in San Diego, the General Service Board has focused on keeping D.A. strong by emphasizing the importance of our primary purpose of not debting one day at a time. Over these past five years, we've repeatedly stressed keeping the focus on recovery through not debting by working the 12 Steps and strengthening a culture of sponsorship and service within D.A.

Our singleness of purpose remains the most important issue facing D.A. today. But maintaining

our unity around not debting is not our only concern.

There's an elephant in D.A.'s living room—an issue we almost never talk about. That "elephant" is, of course, our failure over many years to live up to the spiritual principle of self-support.

You might be surprised to hear me say that D.A. is not self-supporting through its own contributions. When I say we are not self-supporting, I don't mean that as a Fellowship we're debting; I mean simply that we are not willing to pay for the things we say we want; that there is some kind of strange disconnect between the things we profess to want for the good of our Beloved Fellowship, and our willingness to support those ideas and projects with our own money.

Let me illustrate. In the late 1990s, D.A. was broke. We had a broom closet-size office in New York City that we couldn't pay the rent on. We had an employee who only worked 5 hours a week, and yet we couldn't even pay her salary. We were broke and we were debting and we were not living up to our own principles. And this had been going on for years.

Our entire spending plan for our worldwide Fellowship that year was just \$40,000. And yet, that same year, this Conference came up with a plan to open up a chain of offices across the country, hire platoons of employees, and provide lavish services to everyone at a cost of hundreds of thousands of dollars, dollars which, of course, we didn't have.

Fortunately, it's never been that bad for us since. But we still haven't learned the lessons we need to learn. Each year at this Conference, we come up with a large number of projects to carry the message to the debtor who still suffers, and each year we wait for someone else to pay for them. Each year, half of our groups and most of our members contribute nothing to carry the D.A. message and so, many of our best hopes and dreams fail to happen, or are delayed for many years. For more than 20 years, we've been talking about the same five or six books we want D.A. to publish, but it doesn't happen. We've only published one of them, and that was 13 years ago. Each year, this Conference creates excellent, exciting projects, but we come back the following year with only a few of them done, and talk about them all over again.

Interestingly, most of us have learned this lesson in our personal recovery. Most D.A. members know that if we want to buy a new car or take a trip to Europe or send our kids to college, or maybe even just go out to dinner once a week, we have to generate the income before we can make our vision come true. We know this to be true in our own lives and in our personal finances, but somehow we haven't learned this on the level of the Fellowship that saved our lives.

Somehow, we think that all of the wonderful ideas and projects and visions we come up with each year at this Conference are going to be paid for by someone else, by that mysterious "they" or "them" we know so well in Debtors Anonymous. Every year we come to Conference, we make wonderful plans for D.A.'s future, and we go home thinking, "Somehow, somebody will pay for it." But somehow, nobody does. And we come back the next year, and make the same plans, and hope wistfully that someone will do something about it, but no one does. And this has been going on with some of our fondest hopes and dreams now for a long, long time.

In short, we are very good at creating visions, but we are not so good at paying for them. It is time for us to accept that nobody else is going to pick up the tab. As one of the GSRs who spoke at the Regional Forum earlier this year in San Francisco said, "When it comes to meeting the needs of D.A., there's no 'them' there, there's only 'us.""

We are not a poor Fellowship. The time for thinking of ourselves as poor and small and somehow unable to pay for our dreams needs to come to an end. Individually, many of us have become very prosperous through the D.A. program. We lead wonderful lives. We have a great many members who make more income in one year than the entire spending plan of our worldwide Fellowship of 530 meetings. Just think of that—many of us spend more as individuals than our entire Fellowship spends on six continents reaching out to the debtor who still suffers. I would like to ask a favor of you. Each of you at this Conference will serve on a committee. There are nine standing committees, and they all do important, valuable work. I hope you find a committee you love. But I'd like to ask every one of you, whichever committee you join, to consider becoming an honorary member of the Resource Development Committee, the RDC.

The RDC has the thankless task of separating compulsive debtors from their money, of actually paying for the visions that the rest of our committees come up with.

By asking you to become an honorary member of the RDC, I'm asking you to think like an RDC member. For each project your committee comes up with, I'm asking you to think of a way to pay for it, and also to go home from this Conference and ask your home group and Intergroup and your fellow members to join those who are already being a part of the solution and find a way to make our visions happen and our dreams come true.

For too long, for a quarter century now as a Conference, we have been using the excuse that we are a young Fellowship, and a poor Fellowship, and that biggest excuse of all: "Well, what do you expect? We're debtors."

We are no longer young, and we are no longer poor. We are 35 years old this year, and it's time we paid our own way.

And we are no longer just debtors. We are recovering debtors, leading lives of "sanity, solvency, and serenity" by discovering our real and deepest needs, and by finding the ways and means to fulfill them.

This year, our General Service Board has had to make painful cuts in some very useful areas of our 12th Step work. And there's no "they" or "them" there to make up the difference. There's only "we" and "us," the grateful members of Debtors Anonymous and the program of spiritual and emotional recovery that makes us feel strong and good and able to pay our own way.

I have two visions I'd like to share with you. The first is that this year, as we come to the end of our first quarter century as a Conference, we will at long last leave behind our debtor ways, and begin to pay for the things we say we so badly want. My hope is that this is the last time we will ever have to say, "Last year in Denver our committees came up with some wonderful ideas and projects, but we couldn't do most of them because our groups and Intergroups did not follow up and observe the tradition of self-support."

My second vision is that next year, as we meet in Seattle to begin our Conference's second quarter century, we will be able to say, "Last year in Detroit, our committees came up with some incredible ideas to carry the D.A. message of recovery. But they didn't stop there—they went home determined to make their dreams for our Beloved Fellowship come true.

Jan S. Chair, D.A. General Service Board "They talked to every group, every intergroup, and every member, and asked them to support this Conference's plans for building our Fellowship. As a result, every motion, every recommendation, every worthwhile project from last year's Conference to carry the D.A. message around the world has been fully funded, and has come true!"

Those are my visions, and I hope you share them, too.

## **SECTION 3**

## **GENERAL SERVICE BOARD COMMITTEE REPORTS**

#### 2010-2011 General Service Board Members

Jan S., Eileen N., Alexandra B.-W., Sue F., Allen A., Marci W., Allen T., Peggy R., Jeff Y., Pat B., Beth P., Jean C., Francis G., and Tony H.

### **1. GSB COMMUNICATIONS COMMITTEE**

2010-2011 Members: Eileen N., Chair, Allen A., Alexandra B.-W.

The Communications Committee of the General Service Board is charged with overseeing communication within the fellowship of D.A. This includes the Ways and Means, which is the voice of the fellowship, and the D.A. Focus, which is the voice of the GSB. "Com Com" also oversees the content on the website, while the Information Technology Committee oversees the "techie" issues.

Com Com originally planned to publish four issues each of the Ways and Means and the D.A. Focus in the 2010-11 conference year. We fell short though, with only three issues of each.

Ways & Means: This is D.A.'s meeting in print. Any member can submit their story for publication. There are two new columns "Letter to the Editor" and "Around the Fellowship." In the past, both WSC Literature Committee and HIP have submitted articles. All WSC Committees are encouraged to submit articles about their ongoing work to help the sick and suffering debtor. And there is still the column, "My 2 Cents" if you want to submit something a bit more controversial. In keeping with the spirit of rotation, we have a new editor for this publication.

D.A. Focus: The Focus is the General Service Board's newsletter and is available as a free download from the website. Besides the various ongoing events, the Focus is also a source for members to see the financial reports and what the various GSB and WSC Committees are working on throughout the year. In keeping with the spirit of rotation, we have a new editor for this publication.

eNews: There are currently approximately 4800 subscribers to the eNews. Any member can sign up on the D.A. website and receive regular communications from the GSB on upcoming events, newsletter publications, and other topics of special interest.

Recovery Stories: At this time, there are 21 recovery stories on the website. The recovery stories are written by members with at least 3 years of not incurring any new, unsecured debt and who have a strong service and step foundation. Members and groups are welcome to download the stories and use as a supplement to the Currency of Hope. The recovery stories were given conceptual approval by the conference. Communications Committee was given the task to oversee the content of these stories. We welcome any member who meets the criteria to submit their story.

Unified Style Guide: The Unified Style Guide was completed by this committee and approved by the board. It is available to all writers of D.A. literature upon request. The goal is to present a consistent style in all of our literature and on the web.

## 2. GSB CONFERENCE SUPPORT COMMITTEE

2010-2011 Members: Sue F., Chair, Allen A, Marci W., Allen T., Peggy R., Jeff Y.

The Conference Support Committee (CSC) works with the World Service Conference (WSC) Conference Committee on matters of WSC policy and on relations between the General Service Board and the WSC. The CSC also supports WSC delegates, and acts in an advisory capacity to the GSB regarding the production of the WSC, including site selection, lodging and meals, various local host committee and conference-operation topics, and contract negotiation and signing.

Serving on the CSC this past conference year was: Allen A., Marci W., Allen T., Peggy R., and Sue F., serving as chairperson. Jeff Y. also served the CSC committee as the GSB liaison to the WSC Conference Committee.

Acting as the GSB liaison to this year's WSC host committee, Peggy R. maintained communication with and supported the Detroit Host Committee through some rather unusual site selection challenges. These challenges included a breakdown in negotiations, sale of a property, and remodeling construction with no guarantee of needed space or a distraction free atmosphere.

These issues resulted in significant site selection delays, which in turn resulted in delayed preparation, review and approval of the conference spending plan, and delayed approval and distribution of the registration packet.

During the conference year, the CSC hosted five Beginners World Service Conference phone meetings. The intention of these calls was to provide orientation to new conference attendees about conference procedures and activities, and about how to prepare for a conference. Topics included Traditions, Concepts, WSC Participation, Using the Service Manual and "Ask the GSB." All meetings were well attended, and will be repeated during this conference year.

Other CSC responsibilities include tracking of Issues and Concerns, and tracking of John H. Scholarship fund distribution. Additionally, the CSC revised the "Committee Starter Kit" which is has been included in this year's conference binder.

Looking forward, the CSC has undertaken the project of updating the WSC Host Committee Workbook.

# **3. GSB FINANCE COMMITTEE AND GSB TREASURER'S REPORT**

My name is Marci W. I am a compulsive debtor who has not incurred any unsecured debt since February 2005. I am privileged to be on the General Service Board of trustees of Debtors Anonymous and to have served the fellowship of D.A. as the Board Treasurer and the chair of the General Service Board Finance Committee this past conference year. The hard working and honorable trustees who have served with me on the Finance Committee this year are: Peggy R. from Maryland (Assistant Treasurer), Jan S. from Vermont, Francis G. from Massachusetts, Pat B. from Missouri, and Allen T. from California.

Not only the Finance Committee members, but all of the trustees, work very hard on your behalf to ensure that the fellowship's finances are managed wisely and prudently. We fully understand that Twelfth Step work, not finances, is the primary focus of the Fellowship of Debtors Anonymous, however, at the same time, it is also true that good financial management—particularly in Debtors Anonymous—is an integral part of good stewardship and is a fundamental board responsibility.

The Finance Committee's primary purpose is to see that our General Service Office (GSO), our General Service Board (GSB), and the World Service Conference (WSC) Committees remain financially sound in the use of our funds and in alignment with our spiritual purposes. The Finance Committee conservatively and spiritually creates our Income and Spending Plans. We keep a watchful eye on all aspects of D.A.'s financial health including revenues, expenditures, and reserves. We meet monthly to review the financial reports prepared by the Treasurer, prior to those reports being presented to the full GSB for approval. We discuss motions, actions, recommendations, and other requests from both GSB and WSC Committees. Lastly, we review the financial reports of the immediate past month to ensure we are in alignment with our Income and Spending Plans.

During D.A.'s 2010 – 2011 conference year, the Finance Committee has overseen the implementation of several changes regarding D.A.'s financial policies and record keeping. We have:

• Revised the way the John H. Scholarship fund is reflected on our financial statements

Though John H. Scholarship contributions were never used for any purpose other than scholarship awards, prior to July 1, 2010, scholarship contributions were reported on DA's Statement of Financial Activity as "income" and funds awarded to scholarship recipients were reported as "WSC Expenses". Beginning July 1, 2010, this has been changed to more accurately reflect D.A.'s stewardship of these funds. When scholarship contributions are received, they now are reflected on D.A.'s Balance Sheet Report as a liability. When the funds are awarded and used, the liability is paid off. If the award goes to WSC registration (as awards often do), at that time, the amount the scholarship paid towards the WSC registration gets reflected on D.A.'s Income Statement as "WSC Income." Essentially this change shifts the timing of when D.A. considers this income. Instead of scholarship contributions being claimed as income when they are received, the money is claimed as income when it is used to pay a scholarship recipient's WSC registration.

• Upgraded our financial software and installed the software on the computer in the General Service Office

Prior to April 1, 2011, only D.A.'s paid professional bookkeeper had full access to D.A.'s QuickBooks company file (though the D.A. treasurer had "read-only" access to the information contained in the file). The General Service Office tracked contribution income, literature sales, and WSC registrations manually in Excel spreadsheets and the bookkeeper entered only the spreadsheet batch totals into QuickBooks. On April 1, 2011, we upgraded to the newest version of the software and installed it on the GSO computer. Since April 1, 2011, the GSO has been able to data enter contributions, literature sales, and WSC registrations directly into QuickBooks. This has increased our ability to easily and accurately report annual group contributions by group name/number, and provided a number of other benefits, described below.

• Changed our inventory tracking and cost of goods sold tracking

With the April 1, 2011installation of QuickBooks in the GSO, we are now utilizing the program's inventory tracking feature. Prior to April 1, 2011, the GSO would do a quarterly comprehensive manual count and valuation of our literature inventory, and the paid bookkeeper would make a quarterly adjustment for inventory asset and costs of goods sold based on the GSO's manual count. Since implementing the use of the inventory tracking feature of our financial software, the software now tracks the cost of goods sold of every piece of literature at the time that it is sold. The GSO will still perform a manual comprehensive inventory count at the end of each fiscal year and will perform spot-check

counts throughout the year when necessary, but the bulk of the work in valuing our inventory is now accomplished on an ongoing basis, as inventory is sold.

• Transitioned from manually created financial reports to automated reports

The upgrade of our QuickBooks software also allowed the Board Treasurer to more fully utilize the report feature the financial software offers. This meant the Treasurer was able to replace several manually created monthly reports with pre-programmed monthly reports that are then exported to a spreadsheet format.

• Started the process of finding a new paid professional bookkeeper

On December 12, 2010, our paid professional bookkeeper submitted a 90-day resignation notice. After the bookkeeper's final day, the Board Treasurer temporarily assumed the duties of the bookkeeper, and will continue to perform those duties until a new bookkeeper is selected and contracted. To fill the position, the Finance Committee e-mailed a call for resumes to approximately 100 professional bookkeepers. We received fourteen applications and interviewed four applicants. We have decided on a top applicant and GSB Finance is currently working with the Board's Legal Affairs Committee to draft an offer and a contract to be presented to the selected individual.

• Recommended and implemented a 10% increase in D.A. literature prices

Beginning January 1, 2012, there will be a 10% price increase for D.A. literature. This action was one of many actions taken to fund ongoing expenses and twelfth-step activities during FY12.

In terms of educating conference attendees on some of the detailed accounting procedures used by D.A., we provide the following descriptions of D.A.'s primary sources of income and expense:

## **INCOME:**

- 13. The three most important sources of income are:
  - Literature Sales
  - Group Contributions

- Individual Contributions
- *WSC Income*, though a significant percentage of total income, goes right back out as *WSC Expense*, thus provides no actual net income.
- *Shipping Income* goes right back out in shipping expenses.
- *Other Contributions* is an income category used when the GSO cannot identify whether a contribution was made by a group or an individual.
- *World Service Month* contributions are when groups or individuals specifically send in a contribution specifically to honor D.A.'s birthday (celebrated every April).
- *Interest Income* is from our certificate of deposit and our savings account.
- John H. Contributions are not income for D.A. We steward this money, then record it as "WSC Income" when it is provided to WCS scholarship recipients.

#### Expenses:

- *WSC Expenses* are costs associated with the World Service Conference.
- *Payroll Expenses* includes salary, benefits, and payroll taxes for our full time and part time GSO employees.
- *Office Administrative* includes rent, utilities, office supplies and equipment, telephone, internet access, etc.
- *Board Expenses* includes travel, lodging and per diems for board members; costs for creating, printing, and distributing the D.A. Focus; insurance; calling cards; projects that the GSB committees work on; and other expenses incurred by or on behalf of the GSB.
- *General Administrative* includes literature production, archive storage, website/database management, bookkeeping and accounting professionals, bank fees, etc.

D.A.'s finances are complicated partially because of the desire to view our income and expenses from different perspectives. For example, when we file our tax returns, the IRS wants all telephone expenses on the same line whether they were incurred for the office, the Board, or the World Service Conference. Internally, however, we want to track these categories separately. Also, we internally track how much each WSC committee and GSB committee spends each year. We also track events like the WSC, the regional forums, and the Board's annual face-to-face meeting.

Looking at Fiscal Year 2011, the FY11 spending plan projected having to use \$35,000 of D.A.'s savings in order to meet projected expenses. This was due to an ambitious outline of activities the board was charged with conducting. These activities, outlined in D.A.'s 2009 – 2014 Five Year Plan, included participating in two national professional conferences in order to increase public awareness about D.A., paying a contracted writer to work on the future Debtors Anonymous Twelve Steps and Twelve Traditions book, holding Regional Forums to increase service awareness and participation, and other actions..

The Plan vs. Actual report for FY11 shows an actual deficit of \$19,000, which was \$16,000 less than the planned deficit.

Looking to FY12, although the Board feels the activities conducted in FY11 were worthy endeavors, and worth the funds invested, the Board feels that future year spending should be limited to planned annual income. This has placed significant limitations on our ability to conduct several of the intentions listed in the Five Year Plan. We must wait to move forward on some of these endeavors until D.A.'s annual income increases. In the upcoming year, the GSB Finance Committee will endeavor to increase awareness in the D.A. fellowship about the need for increased contributions and literature sales.

Included with this report are the following financial statements:

- 1. Statement of Financial Position (Previous-Year Comparison)
- 2. Statement of Financial Activity (Plan Vs. Actual)
- 3. Graphical Representation of Inflows and Outflows (by percent)
- 4. Spending Plan for this fiscal year (07/01/2011 - 06/30/2012)
- 5. WSC 2010 Plan Vs. Actual Report
- 6. WSC 2010 John H Scholarship Report
- 7. Group Contributions Report (by Group Number)

As you review these reports, your questions and feedback are welcome.

## Statement of Financial Position (Previous Year Comparison)

June 30, 2011

## DAGSB Statement of Financial Position

As of June 30, 2011

Accrual Basis

	June 30, 2011	June 30, 2010	\$ Change
ASSETS			
Cost & Cost Fruitzelente			
Cash & Cash Equivalents Primary Checking Account	5,019.84	10,231.46	E 011 60
WSC Checking Account	5,660.32	,	-5,211.62 -15,215.58
Literature Printing Reserve	0.00	3,537.66	
John H Scholarship Reserve	11,387.04	9,862.13	,
Unrestricted Savings	71,035.55	62,056.78	
12&12 Printing Reserve	54,500.00	57,500.00	
WSC Seed Fund Reserve	2,000.00	2,000.00	0.00
Prudent Reserve	35,000.00	35,000.00	0.00
Office Petty Cash	100.00	100.00	0.00
Board Petty Cash	51.00	0.00	51.00
Total Cash & Cash Equivalents	184,753.75	201,163.93	
Non-Cash Assets			
Prepaid Expenses	2,825.12	8,984.33	-6,159.21
Outstanding Advances	2,023.12	2,000.00	154.48
Office Equipment	0.00	421.77	-421.77
Rent Security Deposit	300.00	300.00	0.00
Copyright & Trademark	4,338.98	4,338.98	0.00
Literature & AV Inventory	23,351.27	19,556.66	
Total Non-Cash Assets	32,969.85	35,601.74	-2,631.89
TOTAL ASSETS	217,723.60	236,765.67	-19,042.07
			,
LIABILITIES			
Liabilities			
Accounts Payable	120.00	4,330.54	-4,210.54
Conference Registration	5,330.00	10,125.00	-4,795.00
John H Scholarship Fund	11,387.04	9,862.13	1,524.91
TOTAL LIABILITIES	16,837.04	24,317.67	-7,480.63
TOTAL EQUITY	200,886.56	212,448.00	-11,561.44
		,	-,

**Unaudited - For Informational Purposes Only** 

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## **Statement of Financial Activity**

Income & Spending Plan 2010-2011

## DAGSB Statement of Financial Activity

July 2010 through June 2011

Accrual Basis

	Jul '10 - Jun 11 Actual	Plan	Over / Under Plan
Inflows			
Group Contributions	50,260.68	44,000.00	6,260.68
Individual Contributions	26,419.35	21,000.00	5,419.35
Other Contributions	500.22	0.00	500.22
World Service Month	2,237.17	2,000.00	237.17
Literature & AV Sales	55,510.99	61,100.00	-5,589.01
Shipping	9,787.44	11,800.00	-2,012.56
Conference Income	49,237.71	52,000.00	-2,762.29
Miscellaneous Income	6.22	3,000.00	-2,993.78
Interest Income	341.78	1,000.00	-658.22
Total Inflows	194,301.56	195,900.00	-1,598.44
Outflows			
Cost of Goods Sold	34,861.61	50,900.00	-16,038.39
Payroll Expense	60,783.19	66,000.00	-5,216.81
Office Rent & Administrative Expense	16,229.51	20,250.00	-4,020.49
Board Expense	26,266.27	27,450.00	-1,183.73
General Administrative Expense	9,561.54	13,280.00	-3,718.46
WSC Event & Committee Expenses	65,584.81	53,400.00	12,184.81
Total Outflows	213,286.93	231,280.00	-17,993.07
Surplus / Deficit	-18,985.37	-35,380.00	16,394.63

**Unaudited - For Informational Purposes Only** 

## 2011-2012 Spending Plan

(See Pie Charts)

## DAGSB Spending Plan July 2011 through June 2012

	Jul '11 - Jun '12 Plan
Inflows	
Group Contributions	47,500.00
Individual Contributions	28,891.00
Other Contributions	300.00
World Service Month	2,462.00
Literature & AV Sales	57,110.00
Shipping	10,000.00
Conference Income	55,600.00
Miscellaneous Income	0.00
Interest Income	350.00
Total Inflows	202,213.00
Outflows	
Cost of Goods Sold	38,294.00
Payroll Expense	61,000.00
Office Rent & Administrative Expense	16,076.00
Board Expense	19,110.00
General Administrative Expense	8,123.00
WSC Event & Committee Expenses	59,475.00
Total Outflows	202,078.00
Surplus / Deficit	135.00

## 2010-2011 Inflows and Outflows

July 2010 - June 2011



#### **2010 World Service Conference**

**Financial Report** Denver, Colorado

#### **D**I.~-

WSC 2010 Plan Vs Actual						
	Actual	<u>Plan</u>	<u>\$ Over /</u>	<u>% Over /</u>		
Cash Inflows			<u>Under Plan</u>	<u>Under Plan</u>		
Registration & Meal Package						
Early Registration		42,002.02	1,228.69			
Late Registration Fellowship Day & Gala	4,435.00	6,250.25	-1,815.25	-29.04%		
Delegate Attendees Workshops	1,170.00	1,275.00	-105.00	-8.24%		
Local Attendees Workshops	565.00		-660.00	-53.88%		
Local Attendees Lunch	290.00		-210.00	1		
Gala Contributions included with WSC registr	4,590.00 ations	5,235.72	-645.72	-12.33%		
7th Tradition Contributions Other Inflows	375.00	500.00	-125.00	-25.00%		
Convocation Contributions	3,260.01	0.00	3,260.01	N/A		
Spouse Meals	237.00		237.00			
Total Cash Inflows	58,152.72	56,987.99	1,164.73	2.04%		
Cathrong Maple (Including Tay & Cratwity)	21 212 50	21 477 50	105.00	0.539/		
Catered Meals (Including Tax & Gratuity) Includes: GSR / ISR, General Service Boar				0.52%		
Parlimentarian, Recording Secretary, Of				ch & Gala		
Lodging General Service Board Members	3,987.00	4,961.52	-974.52	-19.64%		
Host Committee Chairs	478.44	4,901.32	-183.10			
Parlimentarian	159.48	165.40	-5.92	1		
Office Manager	318.96	330.80	-11.84	-3.58%		
Travel General Service Board Members	5,725.23	6 000 00	-274.77	-4.58%		
Host Committee Chairs	426.10	6,000.00 0.00	-274.77 426.10			
Parlimentarian	558.38	400.00	158.38			
Office Manager	460.80	400.00	60.80	15.20%		
Administration of Proposed Amendmen	1					
Parliamentarian's Count & Report Printing Materials	218.75	0.00	218.75 1,403.36			
Postage to Mail Materials	1,403.36 1,353.14	0.00	1,403.30			
Parliamentarian Other Cost	_,		_,			
Professional Fee (Convocation)	1,050.00		250.00			
Meal w/ GSB Chair to Review Motio	1	0.00	116.21			
Ground Transportation Per Diem Meals	193.20 265.42	0.00 60.00	193.20 205.42			
Recording Secretary Other Cost	203.42	00.00	205.42	542.5770		
Professional Fee	200.00	200.00	0.00	0.00%		
Office Manager Other Cost						
Per Diem Fellowship Day & Gala - Other Cost	82.57	60.00	22.57	37.62%		
Amenities - Decorations, etc.	0.00	100.00	-100.00	-100.00%		
DJ	752.20	650.00	102.20	15.72%		
Piano Rental	250.00		250.00			
Flyers & Printing Registration Materials	0.00	200.00	-200.00	-100.00%		
Registration Packet Copying	0.00	350.00	-350.00	-100.00%		
Envelopes	55.77	150.00	-94.23	-62.82%		
Labels for Pkg & Flyer	0.00	20.00	-20.00			
Postage Rog Packet Appouncement Conving	13.14	375.00	-361.86	-96.50%		
Reg Packet Announcement Copying Announcement Postage	55.77 251.25	25.00 195.00	30.77 56.25			
Binders & Dividers	225.52	345.00	-119.48			
Copies in Binders	493.55	431.25	62.30			
AA Service Manuals	312.00		312.00			
Parliamentary Procedure Booklets Lanyards	126.00 195.83	0.00 172.50	126.00 23.33			
Host Committee Operations	199.05	1/2.30	23.33	13.32/0		
Registrar's PO Box	21.00		-29.00			
Treasurer's PO Box	0.00	37.00	-37.00			
Bank Fees Copies	8.00 0.00	117.00 35.00	-109.00 -35.00			
Supplies	93.71	100.00	-6.29			
Postage & Shipping	337.80	0.00	337.80			
Miscellaneous	0.00	120.00	-120.00	-100.00%		
Conference Site Operations	1 000 70	2 500 00	F21 21	21.250/		
Computer/Printer/Copier Rental Audio Visual (Screen, Microphones,	1,968.79 2,122.15	,	-531.21 -107.36			
Projector	592.45	1,125.00	-532.55	-47.34%		
Copier Paper	58.13	200.00	-141.87	-70.94%		
Liability Insurance	0.00		-375.00			
Hospitality room refreshments (exc USB Jump Drives & CDR's	1,114.35 77.43	1,200.00 0.00	-85.65 77.43			
Miscellaneous	0.00	150.00	-150.00			
WSC 2010 Conference Report						
Formatter / Editor	400.00		-400.00			
Printing	932.40	0.00	-932.40			
Postage Total Cash Outflows	321.20 59,087.98	0.00 56,769.11	2,318.87	N/A 4.08%		
Plan Surplus / Deficit	-935.26	218.88	-1,154.14	-527.29%		

#### John H Scholarship Fund Note:

- The John H fund is tracked independently and • was not included in the totals.
- On 03/31/10 there was \$6.692.93 available in • the John H fund for WSC 2010. This was awarded to thirteen WSC 2010 attendees who used \$6,179.32 (leaving 483.61 in the fund to be carried over for WSC 2011).
- All John H Contributions received on or after . 04/01/2010 are for WSC 2011.
- \$340 of John H Contributions were received • with WSC 2010 registrations for WSC 2011.

## John H. Scholarship Regional Report

2010 World Service Conference Denver, Colorado

DA WSC 2010 JOHN H SCHOLARSHIP REGIONAL REPORT						
<u>Region</u>	<u># of</u> Applicants	<u>Amount</u> Requested	<u># of</u> Awards	<u>Amount</u> Awarded	<u>Amount</u> <u>Actually</u> <u>Used</u>	
Region #1 "Far West"	5	2,188.78	4	1,339.37	1,082.07	
Region #2 "Pacific Northwest"	1	392.96	1	365.46	286.35	
Region #3 "Southwest"	1	445.38	1	397.88	397.88	
Region #5 "Rky Mtn / Inter Mtn West"	5	2,497.88	1	175.00	175.00	
Region #6 "Midwest"	2	1,955.04	1	936.33	930.43	
Region #7 "Midatlantic"	2	1,391.38	2	1,323.18	1,323.18	
Region #8 "Northeast"	2	2,654.76	2	1,628.21	1,616.41	
Region #9 "New England"	1	525.00	1	497.50	368.00	
GRAND TOTALS	19	12,051.18	13	6,662.93	6,179.32	

- 1. Far West: California, Hawaii, Pacific Trust Territories, Guam, Wake
- 2. Pacific Northwest: Alaska, Oregon, Washington, British Columbia, Yukon Territory
- 3. Southwest: Louisiana, Oklahoma, Texas
- 4. South: Alabama, Arkansas, Florida, Georgia, Mississippi, North Carolina, South Carolina, Tennessee, Puerto Rico, Virgin Islands
- 5. Rocky Mountain/Intermountain West: Arizona, Colorado, Idaho, Montana, Nevada, New Mexico, Utah, Wyoming, Alberta, Manitoba, Northwest Territories, Saskatchewan
- 6. Midwest: Illinois, Indiana, Iowa, Kansas, Kentucky, Michigan, Minnesota, Missouri, Nebraska, North Dakota, Ohio, South Dakota, West Virginia, Wisconsin
- 7. Mid-Atlantic: Delaware. District of Columbia, Maryland, Pennsylvania, Virginia
- 8. Northeast: New Jersey, New York, Nunavut, Ontario
- 9. New England: Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont, Newfoundland, Nova Scotia, New Brunswick, PEl, Quebec
- 10. Regions 10-13: South Pacific, Australia, New Zealand, Europe, Asia, Latin America

## Group Contributions Received July 1, 2010 – June 30, 2011

Group #	Group Name	City	State	Country	Group Contributions
Group # 0100	HiHo Group	Holyoke	MA 01040	United States	58.35
Group # 0101	New England Intergroup (DA NEIG)	Brookline	MA 02447	United States	300.00
Group # 0102	12 Steps to Entrepreneurship and DA Tools	Brookline	MA 02446	United States	287.37
Group # 0106	Govans Tenth Promise Meeting	Baltimore	MD 21212	United States	79.05
Group # 0108	Tuesday Annapolis Literature Meeting	Annapolis	MD 21012	United States	324.10
Group # 0109	Breaking Free Group	Annapolis	MD 21401	United States	212.76
Group # 0117	Sunday Morning DA	Barrington	IL 60010	United States	10.00
Group # 0123	Tuesday Night DA	Chicago	IL 60640	United States	470.00
Group # 0132	Capital Area, WDC (CADA)	Washington, DC	DC 20013	United States	150.00
Group # 0141	Saturday Morning Step Study	Santa Rosa	CA 95472	United States	257.30
Group # 0142	Step Study Meeting	Santa Monica	CA 90404	United States	222.29
Group # 0146	Earn or Burn	Santa Monica	CA	United States	224.63
Group # 0153	Saturday Morning Meeting	San Francisco	CA 94121	United States	85.93
Group # 0154	Saturday Visions	San Diego	CA 92103	United States	55.00
Group # 0156	Menlo Park BDA	Menlo Park	CA 94025	United States	142.89
Group # 0157	Serenity on Sunday	Mountain View	CA 94041	United States	110.47
Group # 0160	DA Literature Study	Pasadena	CA 91106	United States	526.38
Group # 0162	Visions East	Altadena	CA 91001	United States	10.00
Group # 0162	Tuesday Night Redondo Beach	Redondo Beach	CA 90278	United States	24.30
Group # 0165	Tuesday Night Reseda	Reseda	CA 90278 CA 91335	United States	309.87
	Monday Night BDA	Los Angeles	CA 91355 CA 90005	United States	839.57
Group # 0168				United States	432.80
Group # 0170	Miracle Mile	Los Angeles	CA 90036		
Group # 0175	San Diego Intergroup	San Diego	CA	United States	479.23
Group # 0176	Thursday Noon BDA	Corte Madera	CA 94925	United States	973.09
Group # 0180	Orange County Intergroup	Irvine	CA	United States	50.00
Group # 0183	BDA 12 and 12	Burbank	CA 91505	United States	52.64
Group # 0184	Brentwood BDA	Brentwood	CA 90049	United States	1,412.14
Group # 0185	Visions West	Brentwood	CA 90025	United States	106.23
Group # 0192	Presence of God	Phoenix	AZ 85021	United States	84.69
Group # 0208	Visions West	San Diego	CA	United States	423.00
Group # 0213	Hope, Providence and Prosperity Group	Providence	RI 02906	United States	92.50
Group # 0216	BDA San Diego	San Diego	CA 92116	United States	46.25
Group # 0219	Carlsbad Step Study/Open Discussion	Carlsbad	CA 92009	United States	69.94
Group # 0224	San Jose Thursday Nite Group	San Jose	CA 95126	United States	111.00
Group # 0226	On Prosperous Ground	Miami	FL 33137	United States	75.00
Group # 0227	Women's BDA, Steps to Prosperity	Chicago	IL 60625	United States	64.48
Group # 0232	Prosperity Cyber-Chat	Internet	Internet	Internet	22.68
Group # 0236	Thursday BDA	Santa Monica	CA	United States	22.50
Group # 0240	Gratitude Group	Bloomfield	NJ 07003	United States	109.54
Group # 0242	PotLatch Group	Vancouver	BC V5N 2P1	Canada	493.55
Group # 0245	Nuts and Bolts	Melrose	MA 02176	United States	65.00
Group # 0246	Living Prosperously	Bloomington	IN 47408	United States	115.92
Group # 0252	Northern CA Intergroup (NCDA)	San Francisco	CA	United States	3,040.00
Group # 0255	Park Slope Tools	Brooklyn	NY 11215	United States	114.07
Group # 0268	Keep it Simple	Quincy	MA 02169	United States	251.83
Group # 0271	Sunday Night Royal Oak	Royal Oak	MI 48067	United States	252.80
Group # 0273	Minnesota Intergroup	Minneapolis	MN	United States	210.00
Group # 0275	Visions	Minneapolis	MN	United States	16.58
Group # 0276	Saturday Prosperity DA	Eden Prairie	MN 55447	United States	220.00
Group # 0277	St. Paul Promises	St. Paul	MN 55102	United States	71.60
Group # 0284	Courage to Change	Basking Ridge	NJ 07920	United States	424.15
Group # 0286	New Beginnings	Metuchen	NJ 08840	United States	91.87
Group # 0288	Teaneck DA Step Meeting	Teaneck	NJ 07666	United States	24.00
Group # 0291	Albuquerque Abundance Group	Albuquerque	NM 87106	United States	75.00
Group # 0296	Brooklyn Tools for Abundance	Brooklyn	NY 11201	United States	246.65
Group # 0300	New Beginnings	Kingston	NY 12401	United States	62.00
Group # 0303	Creating Your Vision	New York	NY 10011	United States	206.10
Group # 0305	Saturday Morning Bethesda DA	Bethesda	MD 20814	United States	300.39
Group # 0309	Morning Affirmations	New York	NY	United States	81.04
Group # 0311	DA Arts & Entertainment	New York	NY 10036	United States	90.00
Group # 0313	Friday Night Self-Employed Group	New York	NY 10011	United States	475.51
Group # 0317	New Visions Group of DA	Woodstock	NY 12498	United States	352.66
Group # 0319	Steps to Solvency	Durham	NC 27701	United States	136.55
Group # 0338	Path to Prosperity	Salt Lake City	UT 84104	United States	100.93
Group # 0339 Group # 0340	Monday Night Richmond DA	Richmond	VA 23220	United States	750.00
	Saturday Sanity	Vienna	VA	United States	22.76

Group #	Group Name	City	State	Country	Group Contributions
Group # 0345	Puget Sound Intergroup	Seattle	WA 98102	United States	355.97
Group # 0347	Tuesday Noon Refresher	Seattle	WA 98104	United States	202.99
Group # 0349	Higher Visions	Seattle	WA 98119	United States	375.25
Group # 0353	Friday Night Newcomer's Welcome Meeting	Portland	OR 97213	United States	119.62
Group # 0357	Ashland Thursday	Portland	OR	United States	119.81
Group # 0361	Friday Night Live	Austin	TX 78756	United States	143.00
Group # 0362	Progress Group	Houston	TX 77057	United States	21.00
Group # 0363 Group # 0364	Prosperity Group	Houston Dallas	TX 77027 TX 75220	United States United States	82.18 298.00
Group # 0365	Prosperity Group Hope	Dallas	TX 75220	United States	298.00
Group # 0368	BDA/Accepting Abundance	Walnut Creek	CA 94596	United States	117.00
Group # 0300	Keep it Simple Literature Study	Orange	CA 92868	United States	80.00
Group # 0380	Southern California Intergroup (SCDA)	Winnetka	CA 91396	United States	1,529.10
Group # 0404	Steps to Prosperity	Ann Arbor	MI 48104	United States	279.00
Group # 0405	Monday Night Madness	Arlington	VA 22204	United States	179.90
Group # 0406	Steps and Traditions	San Francisco	CA 94118	United States	202.52
Group # 0410	Spenders and Debtors Anonymous	Madison	WI 53703	United States	27.00
Group # 0419	Tuesday Night San Rafael	San Rafael	CA 94901	United States	653.55
Group # 0420	Back to Basics	Walnut Creek	CA 94595	United States	135.00
Group # 0422	Abundance Meeting	Westport	CT 06880	United States	100.00
Group # 0426	Michigan Intergroup	Royal Oak	MI	United States	466.00
Group # 0430	12 Promises Group	Holland	PA 18966	United States	95.55
Group # 0443	Front Range Business DA	Denver	CO 80206	United States	30.57
Group # 0444	Tuesday DA Group	Webster Groves	MO 63119	United States	198.55
Group # 0445	St. Louis Bi-State DA Thurs. Night Meeting	St. Louis	MO 63105	United States	71.15
Group # 0450	SpendersDA	E-mail List	E-mail List	E-mail List	285.00
Group # 0452	Sunday Financial Freedom Group	West Allis	WI 53227	United States	46.00
Group # 0458	Upper Room Group of DA	Jacksonville	FL 32257	United States	55.00
Group # 0466	Laguna Beach BDA	Laguna Beach San Francisco	CA 92651	United States United States	266.74 157.50
Group # 0468 Group # 0475	Open Meeting Into Solvency	Northampton	CA 94114 MA 01060	United States	107.50
Group # 0481	Dont Debt (Online)	E-mail List	E-mail List	E-mail List	150.00
Group # 0487	Abundance Group	New York	NY 10021	United States	112.00
Group # 0496	Lima DA	Lima	PA 19037	United States	52.09
Group # 0513	Back to the Black	Omaha	NE 68105	United States	45.16
Group # 0525	DA Stuttgart	Stuttgart	70563	Germany	278.00
Group # 0529	DA Greensboro	Greensboro	NC 27403	United States	44.12
Group # 0535	Chicago Streeterville BDA	Chicago	IL 60601	United States	94.66
Group # 0547	NJ - Eastern PA Intergroup (NJPADA)		NJ	United States	223.00
Group # 0548	BDA Pasadena Monday Night	Pasadena	CA 91104	United States	256.73
Group # 0552	Taking Ownership	Holyoke	MA 01040	United States	272.34
Group # 0563	Sacramento Intergroup	Sacramento	CA	United States	250.00
Group # 0570	Saturday Morning DA	Chicago	IL 60611	United States	250.00
Group # 0572	Undereamers Visions Meeting	Irvine	CA 92612	United States	32.37
Group # 0577 Group # 0578	Sellwood Cash & Carry DA Intergroup NW	Portland Portland	OR 97205 OR	United States United States	169.20 456.21
Group # 0583	BDA Focus on Recovery from Underearning	Santa Barbara	CA 93105	United States	513.47
Group # 0505	Wednesday Night Business DA	New York	NY 10001	United States	526.49
Group # 0585	Taking Care of Business BDA	Burnaby	BC V5E 3Z5	Canada	753.47
Group # 0604	BDA Wednesday Noon	San Francisco	CA 94102	United States	75.00
Group # 0608	Empire State Intergroup	Woodstock	NY	United States	55.54
Group # 0611	Steps and Traditions	Oakland	CA 94611	United States	114.70
Group # 0616	Unity Group	Wauwatosa	WI 53213	United States	239.29
Group # 0624	Serenity Meeting	Ventura	CA 93003	United States	58.12
Group # 0629	Unknown	Unknown	Unknown	Unknown	20.00
Group # 0630	Ripples of Growth	Missoula	MT 59802	United States	15.00
Group # 0641	Sunday DA	Phoenix	AZ 85254	United States	41.17
Group # 0642	Elmhurst Serenity in Solvency	Elmhurst	IL 60126	United States	141.39
Group # 0643	Greenwich Friday Night DA	Riverside	CT 06878	United States	304.02
Group # 0647	BDA The Drive Is Disht	Westwood	CA 90024	United States	57.24
Group # 0649	The Price Is Right	Tempe	AZ 85282	United States	125.31
Group # 0670	Bountiful DA Brogress Not Perfection	Grosse Pointe	MI 48236	United States	100.00
Group # 0673 Group # 0679	Progress Not Perfection Prosperity Now	Sacramento Honolulu	CA 95819 HI 96814	United States United States	362.00 42.80
Group # 0679 Group # 0680	Willing to Grow	Olympia	WA 98506	United States	93.93
	Currency of Hope	Newtown Square	PA 19073	United States	122.50
Group # 0602					122.00
Group # 0693 Group # 0706	Tuesday Night Prosperity	Montreal	PQ H4C 1P8	Canada	100.00

Group #	Group Name	City	State	Country	Group Contributions
Group # 0708	Riveredge Forest Park DA Group	Forest Park	IL 60130	United States	100.00
Group # 0712	Solvency Before Visions Group		Dublin	Ireland	179.30
Group # 0718	12 Steps to Prosperity	Huntingdon Valley	PA 19009	United States	399.19
Group # 0728	Great Lakes Area DA Intergroup (GLADA)	Chicago		United States	104.13
Group # 0731 Group # 0734	Katonah DA Big Shots!!!	Katonah Falls Church	NY 10536 VA 22046	United States United States	25.00 21.42
Group # 0734	Relationships and Money	Portland	OR 97202	United States	403.50
Group # 0733	Monday BDA	Westport	CT 06880	United States	120.00
Group # 0743	Wood River	Hailey	ID 83333	United States	50.00
Group # 0745	Abundant Life Meeting	Everett	WA 98201	United States	5.00
Group # 0750	Visions At Noon	Stroudsburg	PA 18360	United States	55.00
Group # 0752	Friday Noon BDA	Houston	TX 77027	United States	16.00
Group # 0762	Together We Prosper	Washington	DC 20005	United States	272.22
Group # 0764	Super Solvent Saturday Soiree	Burlington	VT 05401	United States	24.82
Group # 0770	Friday Noon DA	McLean	VA 22101	United States	226.72
Group # 0777	Hope for Prosperity	Ottawa	ON K2A 0E7	Canada	15.00
Group # 0788	Living in Recovery	Scottsdale	AZ 85254	United States	47.72
Group # 0793	Louisville Sunday Night DA	Louisville	KY 40205	United States	79.10
Group # 0802	Glendale Debtors with Time Issues	Glendale	CA 91205	United States	278.84
Group # 0803	Wednesday Noon BDA Grace of God	West Hollywood	CA	United States	94.71 20.00
Group # 0808 Group # 0817	Friday Night Burlingame	Washington Burlingame	DC 20016 CA 94010	United States United States	20.00
Group # 0821	Free and Clear Group	Kihei	HI 96753	United States	61.65
Group # 0830	Worcester MA Group	Worcester	MA	United States	85.00
Group # 0831	Temecula Valley Visions	Wildomar	CA 92595	United States	50.00
Group # 0833	Keep it Green	Oneonta	NY 13328	United States	30.00
Group # 0845	Visions	Westport	CT 06880	United States	45.00
Group # 0849	Phoenix Group	Regina	SK S4T 5E9	Canada	100.00
Group # 0853	Prosperity Gainesville DA	Gainesville	FL 32601	United States	72.00
Group # 0864	DA Plus / Silverlake	Los Angeles	CA	United States	196.68
Group # 0867	DA Crossroads Delray Beach	Delray Beach	FL 33445	United States	20.00
Group # 0891	Spenders in Recovery	San Diego	CA 92110	United States	165.00
Group # 0898	Prosperity Seekers	Denver	CO 80206	United States	85.61
Group # 0899	Tuesday's Treasures	Denver	CO 80206	United States	51.00
Group # 0902	Steps-Tools	New York	NY 10024	United States	130.33
Group # 0904	Hancock Park BDA Visions	Los Angeles	CA 90005	United States	211.26
Group # 0910	Syossett NY Group	Syossett Charlotte	NY NO 20270	United States	93.60
Group # 0920 Group # 0934	Charlotte Debtors Anonymous Currency of Hope DA	Rochester	NC 28270	United States United States	118.00 75.00
Group # 0934	Living in Prosperity	Palm Springs	NY 14607 CA 92262	United States	170.63
Group # 0935	Cockeysville MD Group	Cockeysville	MD	United States	50.00
Group # 0964	Friday Night DA Literature Study	Long Beach	CA	United States	38.37
Group # 0967	Sunday 9 AM Eastern Meeting	Phone	Phone	Phone	17.62
Group # 0968	Sunday Phone BDA	Phone	Phone	Phone	90.00
Group # 0970	Worldwide Meeting of Debtors Anonymous	Phone	Phone	Phone	381.50
Group # 0976	Sunday Night Don't Panic	Deer Park	NY 11729	United States	10.00
Group # 0979	Step 11 with focus on time issues	Los Angeles	CA 90066	United States	25.00
Group # 0991	Bloomfield NJ BDA	Bloomfield	NJ	United States	15.00
Group # 0997	Tarpon Springs BDA	Tarpon Springs	FL 34689	United States	50.00
Group # 0999	Visions	Phone	Phone	Phone	10.00
Group # 1005	Colorado Springs Meeting	Colorado Springs	CO 80907	United States	116.44
Group # 1007	Hartford WI Group	Hartford	WI	United States	20.00
Group # 1009	Palo Alto CA Group	Palo Alto	CA	United States	162.63
Group # 1010	Wake Up You Debtors	Los Angeles	CA 90005	United States	360.95
Group # 1014	Step Study DA	Portland	OR 97210	United States	121.10
Group # 1018	DA Couples Issues Meeting	Newton Sacramento	MA 02461 CA 95819	United States	22.17 246.46
Group # 1022 Group # 1029	Sacramento Saturday Morning BDA Clarity In Our Visions	Oakland	CA 95819 CA 94611	United States United States	130.00
Group # 1029 Group # 1032	Writers Prosperity Meeting	New York	NY 10011	United States	58.87
Group # 1032	Oakland CA Monday Group	Oakland	CA	United States	72.00
Group # 1050	DA Saturday Visions Phone Meeting	Phone	Phone	Phone	150.00
Group # 1056	Keep It Green	East Hampton	NY 11937	United States	76.50
Group # 1060	Compulsive Spending and Visions	Los Angeles	CA 90027	United States	156.29
Group # 1065	Overcoming Underearning	Phone	Phone	Phone	260.00
Group # 1074	Murphys Visions DA	Murphys	CA 95247	United States	10.00
Group # 1078 Group # 1079	Pressure Relief BDA In the Solution	Council Bluffs Sherman Oaks	IA 51503 CA 91423	United States United States	13.20 623.81

Group #	Group Name	City	State	Country	Group Contributions
Group # 1084	Spiritually Prosperous BDA	Sacramento	CA 95819	United States	127.71
Group # 1088	Abundance Flows	Las Vegas	NV 89121	United States	155.00
Group # 1091	Recovery from Underearning & Living Our Visions	San Francisco	CA 94109	United States	69.33
Group # 1092	Together We Prosper	Paoli	PA 19301	United States	153.00
Group # 1094	BDA Let Go and Let God	Miami	FL 33137	United States	230.00
Group # 1096	Steps of Solvency	Ottawa	ON K1G 2H5	Canada	15.00
Group # 1099	The Road To Prosperity	Freeport	ME 04032	United States	81.59
Group # 1101	South Minneapolis DA	Minneapolis	MN 55407	United States	449.00
Group # 1104	Rochester Area Meeting: Path to Prosperity	Rochester (Pittsford)	NY 14534	United States	39.23
Group # 1110	Courage to Prosper	Monterey	CA 93940	United States	86.26
Group # 1111	Ballard Abundance	Seattle	WA 98117	United States	33.90
Group # 1112	A Spiritual Solution	Seattle	WA 98118	United States	172.66
Group # 1123	Croton on Hudson NY		NY	United States	33.00
Group # 1124	Friday Vision and Meditation/Speaker Meeting	Phone	Phone	Phone	281.44
Group # 1130	Perth DA	Western	Australia	Australia	206.88
Group # 1133	Croton Solvency First	Croton-on-Hudson	NY 10520	United States	358.11
Group # 1134	Simply the Solutions	Winter Park	FL 32789	United States	35.12
Group # 1139	Oklahoma City Grateful Debtors	Oklahoma City	OK 73116	United States	30.64
Group # 1140	Clarity Group	San Antonio	TX 78217	United States	49.90
Group # 1143	Teaneck Sunday Solvency Group	Teaneck	NJ 07666	United States	263.45
Group # 1153	Costa Mesa BDA	Costa Mesa	CA 92627	United States	80.75
Group # 1156	Time Debtors	Los Angeles	CA	United States	85.00
Group # 1158	Attitude of Gratitude	Anaheim	CA 92805	United States	33.00
Group # 1161	A Vision of Hope	Lawrenceville	NJ 08648	United States	81.75
Group # 1162	Long Beach Self Employed Group	Signal Hill	CA 90755	United States	30.00
Group # 1165	Los Angeles CA Friday AM	Los Angeles	CA	United States	63.40
Group # 1167	Building a Prosperous Business	Seattle	WA 98104	United States	141.60
Group # 1173	Solvent Serenity	Ft. Lauderdale	FL 33301	United States	738.00
Group # 1179	Numbers Group	Long Beach	CA 90804	United States	78.00
Group # 1181	Living in the Solution	Ormond Beach	FL 32117	United States	57.60
Group # 1187	50 plus DA	Phone	Phone	Phone	145.00
Group # 1193	Toronto Intergroup	Toronto	ON NV( 40040	Canada	428.86
Group # 1199	New Hope	Chester	NY 10918	United States	75.00
Group # 1201	Underearning, Fear of Success and Vision Issues	New York	NY 10011	United States	193.33
Group # 1202	Washington DA Wednesday	Montreal		United States Canada	85.00 200.00
Group # 1204 Group # 1205	Nouveau depart Skyline Solvency	Elkhorn	PQ H4C 1P8 NE 68022	United States	58.94
Group # 1203	Strength in Solvency	Bolingbrook	IL 60490	United States	40.00
Group # 1211	Manchester DA	Manchester	NH 03101	United States	25.00
Group # 1212	DA Clearing the Way	New York	NY 10028	United States	50.00
Group # 1213	Unknown	Unknown	Unknown	Unknown	20.00
Group # 12139	North Hills Womens Meeting	North Hills	CA 91343	United States	60.57
Group # 1225	Literature Study	Woodland Hills	CA 91343	United States	54.00
Group # 1226	Money and Love	Santa Monica	CA 90404	United States	195.00
Group # 1220	North Shore BDA	North Vancouver	BC V7L 1C3	Canada	50.00
Group # 1230	Sedona DA Group	Sedona	AZ 86336	United States	12.48
Group # 1232	The "We Are Enough" Group	Norman	OK 73069	United States	5.00
Group # 1239	Emmaus Group of Debtors Anonymous	Emmaus	Pa 18049	United States	45.00
Group # 1240	Solvency Group	San Francisco	CA 94102	United States	116.08
Group # 1252	The Rainbow Group	Rochester	MN 55902	United States	10.00
Group # 1253	Newton DA	Newton	NJ 07860	United States	160.00
Group # 1254	Atlanta BDA	Atlanta	GA 30309	United States	10.00
Group # 1261	Speaker/Sharing DA group	Glendora	CA 91740	United States	30.00
Group # 1261	Minnetonka DA	Minnetonka	MN 55345	United States	250.00
Group # 1264	Hope and Abundance	Providence	RI 02912	United States	50.00
Group # 1266	Augusta DA	Augusta	ME 04330	United States	50.00
Group # 1268	Progress Not Perfection	Austin	TX 78757	United States	70.00
Group # 1269	United Kingdom Group			United Kingdom	250.00
Group # 1270	Rochester NY Thursday	Rochester	NY	United States	103.65
Group # 1272	Friday Noon Vision Meeting	St. Petersburg	FL 33703	United States	51.28
Group # 1278	10th Step Focus: Spiritual Maintenance	Santa Monica	CA 90405	United States	133.42
Group # 1279	Colorado Intergroup	Denver	CO	United States	140.00
Group # 1280	Solvency	Provo	UT 84601	United States	10.00
Group # 1283	DA Abstinence and Abundance	East Lansing	MI 48823	United States	101.24
Group # 1284	Beginners Wareham DA	Wareham	MA 02571	United States	20.00
Group # 1285	Grapevine Barefoot Group of DA	Grapevine	TX 76051	United States	120.00
Group # 1287	Monday Night BDA	Ventura	CA 93003	United States	55.20
Group # 1289	Currency of Hope	Boulder	CO 80301	United States	75.49

					Group
Group #	Group Name	City	State	Country	Contributions
Group # 1295	Serenity In Solvency	Englewood	NJ 07631	United States	116.80
Group # 1297	Stepping Into Hope and Prosperity	Lynnwood	WA 98036	United States	329.60
Group # 1301	Sunday Afternoon Group	Atlanta	GA 30329	United States	50.00
Group # 1303	Friday Night Steps and Traditions	San Francisco	CA 94118	United States	242.8
Group # 1306	DA Lunchtime Meeting	Chicago	IL 60602	United States	29.6
Group # 1307	Sacramento CA Wednesday	Sacramento	CA	United States	82.5
Group # 1309	The Just For This Day Tool 8 Literature Study Meeting	Phone	Phone	Phone	20.0
Group # 1310	Palm Desert New Beginnings Meeting	Palm Desert	CA 92260	United States	61.0
Group # 1319	BDA Check In	Phone	Phone	Phone	56.0
Group # 1328	Lillington DA	Lillington	NC 27546	United States	10.0
Group # 1329	DA - How Format Phone Meeting	Phone	Phone	Phone	230.6
Group # 1330	BDA Step Meeting	Phone	Phone	Phone	95.0
Group # 1340	Valley Visions	Northampton	MA 01060	United States	15.0
Group # 1344	Chicago IL Thursday	Chicago		United States	22.0
Group # 1346	Show Me The Money	Chicago	IL 60614	United States	22.0
Group # 1340	Freedom From Debt	Herndon	VA 20170	United States	115.6
Group # 1349 Group # 1351	Courage to Suceed BDA	Venice	CA 90291	United States	40.0
Group # 1351 Group # 1354	Sat Night Serenity Seekers Lit Study Meeting	Phone	Phone	Phone	20.0
Group # 1354 Group # 1358	Business DA Evening Meeting		CA 94115	United States	
		San Francisco			37.1
Group # 1362	Wellington Steps to Prosperity	Dhama	Wellington	New Zealand	83.2
Group # 1374	DA Clear Away! Recovering from Underearning and Discovering our	Phone	Phone	Phone	59.0
Group # 1377	Visions	San Jose	CA 95126	United States	31.0
Group # 1378	Albany NY Group	Albany	NY	United States	62.7
Group # 1386	The Courage to Succeed	Phone	Phone	Phone	22.7
Group # 1392	Topanga Toolkit	Topanga	CA 90290	United States	145.5
Group # 1393	DA - How Visions Meeting	Phone	Phone	Phone	90.0
Group # 1394	Monday Night Hope Meeting	Reno	NV 89509	United States	75.0
Group # 1399	We Won't Be Fooled Again	Hartford	VT 05043	United States	81.0
Group # 1403	Thursday BDA Meeting	Toronto	ON M4T 1Z8	Canada	148.0
Group # 1410	Indy DA- Thursday Night Abundance	Indianapolis	IN 46220	United States	10.0
Group # 1411	DA Creative Visions Meeting	San Francisco	CA 94114	United States	120.0
Group # 1416	DA Crescent City Clarity (Double Meeting)	New Orleans	LA 70119	United States	70.0
Group # 1422	Brentwood DA	Brentwood	CA 94513	United States	22.6
Group # 1423	BDA La Costa	Carlsbad	CA 92009	United States	19.1
Group # 1424	Weekend Jumpstart Step Study	Tarzana	CA 91356	United States	36.0
Group # 1427	Third Step Focus / Speaker	Los Angeles	CA 90005	United States	36.0
Group # 1429	Lieu de La Reunion	Montreuil	94100	France	130.0
Group # 1429 Group # 1432	Asked - Answered	Los Angeles	CA 90036	United States	30.8
Group # 1452	South End Step Study	Seatac	WA 98188	United States	13.0
Group # 1451	Monday DA H.O.W.	Minneapolis	MN 55414	United States	45.0
Group # 1454	Til Debts Due Us Part	Phone	Phone	Phone	45.0
					5.0
Group # 1469	Virginia Beach #1	Virginia Beach	VA 23452	United States	83.0
Group # 2002	Business Done Abundantly	Ann Arbor	MI 48104	United States	
Jnknown	Unknown	Unknown	Unknown	Unknown	374.4
		_	OTAL FY11 GROUP		50,260.6

Note: Of 563 total registered groups: 313 groups contributed, 250 did not contribute (or did not note their group name / number on their contribution)

## 4. GSB INFO TECH COMMITTEE

The Information Technology Committee of the GSB, or "Info Tech" oversees the Debtors Anonymous World Service web site www.debtorsanonymous.org and considers a broad range of issues concerning technology. The members this year were Jan S., Chair, Sue F., Marci W., and Beth P. from the Board, and Chris R., our excellent Appointed Committee Member.

While we are disappointed that for the second straight year funds have not been available for a long-planned complete redesign of the web site, we have moved forward in other areas.

Two important milestones were reached this year: Info Tech arranged a first-ever worldwide conference call called "Ask The GSB" in which dozens of members around the U.S. and Canada and as far away as Israel asked questions and made comment to members of the General Service Board. This was so successful that it will be done again on an expanded basis next year. Also for the first time a segment of the Fellowship Day workshops at the World Service Conference will be "broadcast" over a teleconference line.

More than 75 small and medium enhancements were made to the web site, with many more planned for the future. Among the improvements were extensive updating of D.A.'s copyright and servicemark symbols and language, the creation of a special page for D.A. service positions and another dedicated page just for public information.

We have continued to work on several issues that require a great deal of long-term research, including the use of electronic payment systems within the parameters of the 12 Traditions, the addition of more foreign language material on the web site. We have also worked with members of two conference committees and trustees of another 12-Step fellowship to explore the feasibility of offering our literature in eBook format.

We have spent a great deal of time discussing the impact of technology on our traditions of anonymity. I've attended two workshops held by other 12-Step Fellowships to consider how they address these important questions. Early in the year, we asked the Tech Caucus and the Fellowship Communications Committee to provide guidance to us in the areas of anonymity and social networking. We're grateful to them for their help in developing a long-term policy for D.A. as we deal with this evolving technology.

Info Tech is also working on placing MP3 audio files on the D.A. web site and hope to have the first files up there soon. We believe the availability of audio files will have a huge impact on our communications efforts.

Finally, Info Tech has worked with the Secretary of the GSB to create a massive online archive of historical materials that will help the Board in its work. This Archive is currently for GSB purposes only, but as it continues to develop, we plan to migrate thousands of documents to the web site in future years, making large numbers of important documents available to the Fellowship as a whole.

## 5. GSB LEGAL AFFAIRS COMMITTEE

I heartily thank Jeff Y., Class B Trustee and Secretary for the Committee, and Pat B., Class B Trustee, for their extraordinary service and dedication during the Committee's inaugural year.

The Legal Affairs Committee became a standing committee of the General Service Board at the 2010 World Service Conference. Thus, this week marks the one-year anniversary of its existence.

While there was a "Legal Committee" of the General Service Board in the early 1980s, the Committee lapsed for decades. Yet, with great foresight and commitment, the present Board has renewed its focus on seeking clarity around the challenging legal issues that arise for all not-forprofit corporations in the present environment. There are new laws in effect that require not-forprofit organizations to have greater oversight of their financial transactions. Also, with the proliferation of electronic media, nonprofit organizations have had to reconsider how to protect their intellectual property. Thus, it is the role of the Legal Affairs Committee to review these and the ever-growing number of other matters that have legal implications for the Fellowship.

All D.A.'s business transactions are memorialized in writing to protect the interests of the Fellowship. The Committee writes and negotiates contracts with service providers, such as this hotel; the vendors supplying equipment at this conference; writers, proofreaders, and printers; website designers and computer technicians; and accountants and outside counsel.

The Committee also actively protects D.A.'s intellectual property, namely its service marks and its copyrighted literature. We filed numerous copyright registrations with the U.S. Copyright Office as well as renewal Declarations for several of the Fellowship's service marks during this last Conference year.

As the Fellowship continues to grow outside of the United States, the Committee has focused increasingly on developing its worldwide intellectual property policy, which will guide D.A. as existing literature is translated into non-English languages and into other media. In the meantime, translations are being addressed on a case-by-case basis. The Committee also reviews numerous requests from third parties to use D.A.'s copyrighted material. Similarly, the Committee seeks to protect the integrity of the Fellowship's intellectual works. For example, during the last Conference year, the Committee was advised of an infringing use of the "Fifteen Questions Leaflet (Do You Think You Might be a Compulsive Debtor?)" and in response, we sent cease-anddesist letters to the for-profit entity involved; our efforts successfully resulted in the cessation of all infringing activities.

As the Fellowship maintains its physical office in Needham, Massachusetts, and has employees, the Committee advises the Board on employment issues as well as insurance coverage for the office, equipment, etc.

Given the Board's special tax-exempt status, it is ever mindful of its obligations under the New York Not-for-Profit Corporation Law and thus, the Committee continues to review all governing documents, tax filings, and policies for legal compliance.

Thank you for allowing the Committee to be of service to the Fellowship.

# 6. GSB LITERATURE PUBLICATIONS (LITPUB)

The Literature Publications Committee of the General Service Board, known as Lit Pub, oversees publication and revision of D.A. literature as directed by the World Service Conference. Following Conference-approved literature publication procedures, Lit Pub oversees the work of Literature Services, approves writers for new literature, and reviews and approves final drafts of new literature before they are turned over to the WSC Literature Committee for its approval. Lit Pub is also responsible for continued publication of D.A. service literature. In addition, the committee works with the General Service Office to manage inventory and reprints of current D.A. literature. A member of the Literature Publications committee serves as the liaison to the WSC Literature Committee.

Over the last conference year, the Literature Publications Committee published a revision of two former pamphlets combined into one: Communicating with Creditors and Debt Repayment. It also revised and updated the description on the D.A. website for that new pamphlet. In terms of publications in development, Literature Publications reviewed the manuscript for a revision of the pamphlet Pressure Groups and Pressure Meetings, manuscript for a new B.D.A. pamphlet called B. Signposts and Tools, as well as a plan for a Newcomer's Packet.

The committee also created an invitation for proposals for a paid editor/writer for the D.A. Meditations Book, which was approved by the GSB and sent out via eNews in September 2nd. The committee also created an invitation for proposals for a paid editor/writer for the D.A. Meditations Book, which was approved by the GSB and sent out via eNews in September 2nd. While reviewing the responses to that invitation, the Committee became aware of the extent of some outstanding legal issues associated with the work done several years ago on the Meditation Book project. The Committee is now exploring possible means to address those issues and complete this very complex project.

Concerning translations, Lit Pub is working with the DAGSB's Legal Affairs Committee to obtain the necessary assignments and clearances for proposed and draft translations in order to proceed with the publication of those works.

Among other actions during the last year, Literature Publications:

• Worked with the General Service Office to oversee reprints of several pamphlets.

- Arranged a transfer of translations of D.A. content into Spanish to the D.A. website
- Came to the realization, in cooperation with the Legal Affairs Committee, that a number of D.A. pamphlets have used AA content without permission and will be working to rectify that situation in either reprints or recommended revisions
- Created a Composition Scope and Procedure document for the Trustee's Manual
- Has been working on creating a clear definition of service literature
- Approved Leila J to serve as ACM on Lit Services
- Worked with Long Range Planning Committee to update the Five Year Plan

## 7. GSB LITERATURE SERVICES

DAGSB Members: Eileen N., Chair, Allen A., Alexandra B.-W.

Appointed Committee Members: Sherri H.\*, Carolyn C. \*, Leila J.

\*Literature Services thanks its ACM's Sherri H. and Carolyn C., who are each completing a threeyear term of service, for their dedication to the D.A. fellowship.

Literature Services is a subcommittee of the General Service Board (GSB) Literature Publications Committee. Literature Services is charged with overseeing the production of D. A. literature that has been proposed by the World Service Conference (WSC) Literature Committee and approved by the conference in concept. Literature Services participates in recruiting and approving the writers and then, continues to work with those writers by providing feedback and editing on their work as needed.

## LITERATURE IN PROCESS

## **Debtors Anonymous Twelve Step and Twelve Traditions (the "12 & 12")**

The writer has submitted the first draft of all 12 Steps Traditions. The first 12 chapters have been reviewed by the Committee and for revision. The Traditions are being reviewed by Lit Pub. To facilitate the publication of this book, DAGSB has decided that an editor would be needed to focus exclusively on it and is currently seeking an Appointed Committee Member for that position.

## **Twelve Step Study Guide**

This text is tabled pending publication of the 12 & 12.

## **D.A. Basic Text/Big Book**

This book is tabled pending publication of the 12 & 12.

## **D.A. Meditation Book**

A Request for Proposals was sent out and five possible editors/writers were identified from the responses. However, as all bids were higher than the proposed spending plan for the project, it is on hold until funds are available. There are also Legal Issues to sort out concerning the releases.

#### **Newcomers Packet**

The packet has been returned to the writer with comments from the WSC Literature Committee and Literature Publications.

## **PRG/PRM Pamphlet Revision**

The writer was sent the comments from the WSC Literature Committee as well as the GSB Literature Publications Committee for review and /or incorporation.

**B.D.A.:** Clarity in Business Finances Pamphlet

The writer was unable to continue with the project. A Call for Resumes was issued on July 31, 2011.

## **B.D.A.** Numbers Pamphlet

The writer for this project was unable to submit a manuscript. A Call for Resumes was issued on July 25, 2011.

## The Annual B.D.A. Business Plan

Literature Services is preparing final edits of the pamphlet. If there are further drafts needed, the pamphlet will be returned to the writer. If not, it will be sent to the GSB Literature Publications in accordance with the Literature Approval Process.

## **B.D.A.** Signposts and Tools

The first draft was submitted by the writer, but without the Tools. Comments were sent to the writer. The second draft is still pending.

## **Revision of** *A Currency of Hope*

Literature Services is working with WSC Literature Committee via the GSB liaison to reach a consensus as to which stories are to be replaced by the Recovery Stories on the website.

This report is also printed in the August 2011 issue of the D.A. Focus, which is available as a free download from www.debtorsanonymous.org.

Title of Piece	Last Phase/Step Completed of Lit Approval Process	Date Lit Svcs Last Discussed	Where in Process/Status	Where piece goes next	Comments/ Questions
12 x 12 Book	Phase 1, Step 2	08/07/11	The first draft of all 12 Steps & Traditions has been received	Steps:writer/ Traditions: Lit Serve/ Lit Pub	Writer will begin revising Steps. Lit Serve /Lit Pub will review Traditions.
Newcomer's /BDA Newcomers Welcome Booklet	Phase 2, Step 4	08/07/11	BDA pamphlet only in BDA welcome packet	Writer is reviewing comments from WSC Lit Com and GSB Lit Pub.	
PRG/PRM Revision (including How to give a PRM)	Phase 3, Step 2	08/07/11	Revision is with writer		Writer revising pamphlet; shooting for October.
BDA Clarity in Business Finance Pamphlet	Phase 1, Step 1	08/07/11	eNews for RFP went out late July		New writer needed
BDA Numbers Booklet	Phase 1, Step 1	08/07/11	eNews for RFP went out late July		New writer needed
The Annual BDA Business Plan Pamphlet	Phase 3, Step 2	08/07/11	Final Editing	Lit Pub for approval after edits complete	Lit Serve doing final edits
BDA Signposts & Tools Pamphlet	Phase 2, Step 2	08/07/11	Writer working on second draft to include Tools		
Daily Meditation Book	Phase 1, Step 2	08/07/11	Tabled: 1) Need to sort out permissions for the Med Book? 2) Spending Plan for project		
A Currency Of Hope revision		Aug-11	LitSvcs deadlocked on one story	Lit Pub to review LitSvcs to ask LitPub to advise	

### **Literature Status Chart**

Updated at 8/7/11 Meeting

# 8. GSB LONG RANGE PLANNING COMMITTEE

The Long Range Planning Committee (LRPC) facilitates the GSB's long-term efforts to carry the message of recovery to suffering compulsive debtors around the world. The Committee develops strategies and action plans to help D.A. remain an effective Fellowship so that D.A. as a whole can fulfill its primary purpose. LRPC works through the GSB to help all levels of D.A.—the GSB, the GSO, the World Service Conference, and the Fellowship—to plan and work to establish a strong foundation for the future of D.A.

The members of the 2010-11 Committee were: Jeff Y., chair; Jan S., Jean C., and Alexandra B-W, secretary.

Long-Range Planning had a very productive Conference year. The Committee's two principal projects were the completion of the Debtors Anonymous Manual for Service and the organization of three Regional Forums.

The Manual for Service was begun in 2009. Besides gathering existing information about all aspects of service and fundamental documents such as the D.A. By-Laws, it provides a thorough discussion of each of the D.A. Twelve Concepts of Service. While respecting Tradition Four—"Each group should be autonomous except in matters affecting D.A. as a whole"—the Manual offers suggested templates for starting and conducting meetings and Intergroups. These are intended to facilitate the founding of groups in underserved areas. The Manual was published in association with the Literature Publications Committee.

The 2010-11 Conference year was the second year of the Regional Forum pilot project. Forums were held in Phoenix, New York, and San Francisco. They were organized in collaboration with local Intergroups and, in areas that have them, with associations of GSRs. These day-long programs present a history of D.A., often through the experience of long-time members, as well as introductions to the fellowship's service structure, finances, and literature processes. Above all, they provide an opportunity for members to ask questions of the several trustees attending. LRPC plans a Modified Forum in Charlotte, North Carolina, to coincide with the winter Face-to-Face meeting of the General Service Board.

During this Conference year, LRPC also met with the Nominations Committee to brainstorm ways to identify and nurture future trustees, especially Class A Board members—that is, recovering debtors.

With Debtors Anonymous meetings continuing to proliferate outside the Unites States and Canada, LRPC has begun studying possible regionalization structures to support this growth, as D.A. groups worldwide seek to support recovering debtors and reach out to those still suffering.

## 9. GSB NOMINATIONS COMMITTEE

2010-2011 Members: Eileen N, (chair), Jeff Y., Beth P., Francis G.

The Nominations Committee (NomCom) of the General Service Board is charged with interviewing and recommending Class A and Class B candidates for trustee to the board. Nom Com also recommends needed by-law changes, oversees Board Development, and aids new trustees in becoming oriented to GSB work.

## Nominations

Nom Com recommended two Class B (nondebtors) candidates and 1 Class A (debtor) to the Board. All three were approved. The Class B Trustees are Pat B. of Bonne Terre, MO, and Tony H. of Plymouth Meeting, PA. The Class A Trustee is Allen T. of Sacramento, CA. This brings the Board size to 13 members, two short of the number allowed by our By-Laws, and tying the largest Board in D.A. history. The guidelines for becoming or nominating trustees are available on the website under the "Service" tab.

## **Trustee Manual**

One of our biggest projects was the developing a Trustee Manual. The manual was completed and approved by the board this year. It is a living document and will be updated as needed by Nom Com. This manual will be distributed to all new trustees to help them become oriented to GSB work.

## **By-Law Change**

Nom Com proposed a By-Law change exempting Class B, non-debtor trustee from regional quotas. The reason behind this was there are at present viable Class A candidates in full regions. Exempting Class Bs will allow Nom Com to consider their applications. This change was passed by the Board creating openings for Class As in the Midwest and PA, MD, and VA.

## **Appointed Committee Members**

NomCom has no direct role in the election of Appointed Committee Members (ACM). We did, however, create a template for the Board Committees to use when looking for ACMs to serve on their committees. This template is completed by the committees and sent out via the eNews. The guidelines for becoming an ACM can be found on the website under the "Service" tab.

## **10. GSB OFFICE COMMITTEE REPORT**

The 2010/2011 General Service Board (GSB) Office Committee members were Peggy R., Class B, Chair; Eileen N., Class A, secretary; Jan S., Class A; Pat B., Class B.

The GSB Office Committee oversees the operation of the General Service Office (GSO) in Needham, MA and works with the GSO staff to ensure that the fellowship is served in an efficient and effective manner.

The GSB Office Committee also serves in an oversight capacity for the fellowship's Archives and Jan S serves as Archives chair. The Archives received several significant contributions this year and has reached out to past trustees for possible contributions.

Eileen N. served as the GSB Liaison to the World Service Conference Committee's Internal Operations Committee and maintained regular communication and contact with this WSC committee throughout the conference year to offer support and guidance as requested or needed.

The Office Committee continues to include the GSO Office Manager, Howard S. on its regular teleconference calls. Howard keeps the committee informed about activities, issues and concerns at GSO. Discussion points and follow-up include new group registrations, fellowship mailings,

accounting software and training, media information requests, part-time employee performance, volunteer needs, office processes, technology, and equipment.

Other GSB Office Committee activities include continued review and update of Personnel Manual, ongoing detailed audit of all conference-approved D.A. literature including revisions and re-order accounting, and a completed extensive process for GSO management of all media requests. The Office Committee has had to suspend development of duties and responsibilities for a second GSO employee because current fiscal constraints make it impossible to fund additional staff.

In light of technical advancements in digital commerce, the Office Committee will review and re-evaluate e-commerce opportunities for D.A. that may include on-line contributions and literature ordering. The Office Committee, as well as the entire GSB, remains dedicated to maintaining the integrity of D.A.'s primary purpose and will proceed with great care and caution in this matter.

Thank you for this opportunity to be of service.

## 2011 Report by D.A. Office Manager

## Howard S.

The General Service Office serves the Fellowship of DA and the newcomer by the timely fulfillment of literature orders, by processing and acknowledging 7th tradition contributions from groups and individuals, by registering new groups and updating existing groups in our database and web site, and by providing information to groups, newcomers, helping professionals and the media.

There are several highlights to report from the past year:

The GSO has had a part time office assistant for many years. The current assistant, who is a member of our Fellowship, has been with us over a year and a half, giving the office a degree of stability and continuity it lacked for the years prior to her hiring. She brings a fresh set of eyes to our office tasks and procedures from her twenty plus years in state government service; and unbridled enthusiasm. She also decided that the office, whose color 'scheme' for lack of a better term is grey and white, needed curtains for our windows, leading to her purchasing and installing three sets of yellow and green striped curtains. For the first time ever, I had the task and privilege of writing and delivering an employee performance review, which was well received by my assistant and the Office Liaison.

Late last year the GSB's long time bookkeeper informed the Finance Committee that she would be relinquishing her position. This change presented the Finance Committee and the Treasurer an opportunity to revisit how our finances were being recorded, leading to a change where the GSO has taken over a portion of the work formerly performed by the bookkeeper. Marci, our Treasurer, created training materials for me to study and later worked with me in person last January in Needham to develop my understanding and skill in the software program used by the Board. We are now recording both our literature sales and contributions in significantly greater detail than had been done previously. This will certainly give the Board and its committee's better information for future planning. For example, in the past literature sales were recorded only in broad categories, such as books, pamphlets, and service literature, we now track sales and inventory on a per item basis. We can get an instantaneous snapshot of all literature items, whereas the previous system required doing a time consuming physical inventory every three months.

At the suggestion of the office, one simple but significant improvement was made to the web site's searchable meeting list. Now when a member or newcomer searches for a face to face meeting and there are none within the geographical area requested, the web site gives them a message directing them to the information and options of online and telephone meetings.

I personally am very excited and pleased that the Tech Caucus has 'graduated' and become a WSC Committee and look forward to working with it on future projects.

I thank you for the opportunity to serve as your Office Manager and for the support of the DA Board and my many friends in the Fellowship.
# 11. GSB PUBLIC INFORMATION COMMITTEE

The General Service Board Public Information (PI) Committee works with the WSC Public Information Committee, the WSC Hospitals, Institutions, and Prisons Committee, and the fellowship's Media Contact Person (MCP) to ensure that, at the world service level, the fellowship fulfills part of D.A.'s primary purpose to carry the message to the debtor who still suffers. This includes, with the help of the Media Contact List, fielding requests from both the media and professionals for interviews and information on Debtors Anonymous. Also, the GSB PI Committee considers, within the directions of the Twelve Traditions, any new avenues to inform both the professional community and the media of the work of the D.A. Fellowship.

This year's committee included Jeff Y. (Chair), Beth P., Tony H., and Sue F. (Secretary). The Committee has met monthly by phone conference and in person twice at both the annual mid-term and the 2010 August WSC Board meetings. Laura P., the 2010 Media Contact Trainer, was appointed to continue that service as an Appointed Committee Member and attended the monthly telephone conference sessions. Sue served as liaison to HIP and Beth served as liaison to WSC-PI. Each attended their WSC telephone conference committee meetings as a non-voting member.

The General Service Board Public Information Committee (GSB PI) and the General Service Office (GSO) worked cooperatively to streamline the process for responding to media inquiries. Now, when the General Service Office is contacted by the media, the request is promptly forwarded to the GSB PI Committee. The GSB PI committee responds to the requests for information about the Debtors Anonymous organization and / or contacts volunteers on the media contact list (a list of D.A. members that have been trained how to uphold the tradition during media interviews). The media contact list now includes over 35 individuals in the US and overseas. Most inquiries were handled in fewer than three business days. Here is a summary of media inquiries received by GSO throughout the last year:

Media inquiries came from Newsweek, CNN, Canadian Broadcasting Co, KXAN?TV; MSN Latino, AOLatino, Telemundo NBC Universal; Fox Business; Dernières Nouvelles d'Alsace; Women's Day; Beyond Productions (Australia); Real Money with David Holland (syndicated radio); and The Street.

D.A. members were able to respond to many requests and several informative stories about D.A. were published. TV and radio features also occurred. At least 60 articles were published in print and cyber-media with favorable coverage of D.A. Only one unfavorable story was noted. All story outlets are too numerous to list here, but we saw coverage in the Wall Street Journal, New York Times, Boston Globe, Chicago Tribune, London Daily Mail and the London Mirror, Dubai Gulfnews, Seattle Times, Huffington Post, BBC Eire, Newsweek, US News and World Report, St. Louis Dispatch, Fox Business and Salon.Com. Several mentions in Annie's Mailbox (the syndicated successor to Ann Landers' column) appeared in 800 media outlets simultaneously, worldwide, throughout the year.

Here are some activity highlights from the year:

- Korean Broadcast Service interviewed four Class B trustees on TV and used those interviews as part of a one-hour documentary on the credit card/debt crisis on Korean public television.
- Reviewed and updated the Composition, Scope, and Procedure document.
- Addressed PI manual plagiarism issues recommended that WSC PI consider major overhaul of manual. The committee wrote a new template to use in responding to media requests by the office.
- Media contact list maintenance and distribution addressed by the addition of an ACM to the committee. Laura P. appointed as ACM for media contact training. Added multi-lingual info to media contact training form. ACM Laura P. remains committed to providing three to four media contract training sessions per year.
- We began tracking D.A. coverage in the media; committee chair researched and listed past media coverage of D.A.
- The committee gained GSB approval for a HIP follow-up letter to prisons, a HIP letter to Intergroups and a HIP training call in June 2011.

- A new D.A. contact card was designed by a member of the WSC PI, approved, and printed (available from GSO). A copy of the card is provided in each delegate binder.
- Professional outreach opportunities were identified and funded. The University of Utah

School on Alcoholism booth was staffed by members of the WSC PI Committee. We hope to attend the 2011 EAPA conference.

Continuing projects include a "D.A. Fact File" and identifying new outlets for professional outreach. A second ACM is under consideration.

# **SECTION 4**

# WORLD SERVICE CONFERENCE COMMITTEE MINUTES

#### **BUSINESS DEBTORS ANONYMOUS** (**BDA**) COMMITTEE MINUTES

Thursday evening, the BDA Committee convened with GSB liaison Beth P. chairing. Officers were elected, and newly appointed chair Karen B. assumed direction of the committee.

The Committee brainstormed ideas from which subcommittees, motions and recommendations, and internal business matters could be identified. Four subcommittees were preliminarily conceived, as was one recommendation. Regarding business matters, the committee decided on the time for monthly conference calls (fourth Tuesday of the month starting in September, 6:00 p.m. Pacific time), and the member roster was provisionally filled in. Committee members signed up for subcommittees and volunteers stepped forward to lead three of the four proposed subcommittees. Two items from the brainstorming were tabled for deciding to be done Friday.

Friday morning, the group voted down a motion to merge two of the subcommittees. The four proposed subcommittees were then formally instituted, and a breakout session followed in which the subcommittees named officers, set a monthly conference call schedule (with one subcommittee agreeing to hold two calls per month for the first three months), and drafted a purpose statement as well as listing possible actions and goals.

Friday afternoon, the following information on the four subcommittees was finalized:

# A. Spiritually Based Marketing Action Plan (SAP)

Chair: Kimberly R., members: Diana (co-chair), Diana and TBA (co-secretaries), Kimberly R. (treasurer). Conference call: two Saturdays per month for three months, then to evaluate; 3:00 p.m. Eastern time.

Mission/purpose: Our mission is to support BDA members in obtaining prosperity through marketing.

Action items: Phase 1: To support BDA members in obtaining prosperity through concrete action steps which will incorporate the 12 steps and formal marketing techniques. To fulfill this mission, SAP will internally develop and test a sixweek step study which will integrate completing a spiritually inspired action step each week. Upon completion of all 12 steps, an additional three weeks will be devoted to formal marketing plans. Phase 2: Will entail piloting this process with the BDA membership at large via telephone calls.

Comments: The intention of this committee is to document our process and results for the greater good of BDA.

#### **B. BDA Innovations**

Chair: Bob, Members: Gene, Kimberly W. Conference call: second Tuesday at 6:00 p.m. Pacific.

Mission/purpose: Identify, clarify, and communicate innovative uses of program principles, steps, and tools by BDA groups.

Action steps: 3rd quarter 2011: clarify, define what the question is (for people's recovery and success in business). 4th quarter 2011: develop and implement a communication stream to BDA groups; acquire information. 1st quarter 2012: analysis, clarification, development of material received. 2nd quarter 2012: document. 3rd quarter 2012: communicate.

Comments: A conduit for innovations, collecting methods that BDA groups use to make the program live and forward individual recovery. We hope to ask for stories of BDA people who are innovating, such that three of them could be invited to do workshops at Northwest Regional Forum in 2012.

#### **C. BDA Clearinghouse**

Chair: Breanne, members: Carolyn, Halli, Kim (secretary), Sierra, Tom. Conference call: second Tuesday at 8:00 p.m. Eastern.

Mission/purpose: to connect individuals and BDA meetings around the world. This will be accomplished through research and creating methodologies for outreach.

Comments: form connections w/ BDA groups around the world; source of support for insular groups and members, and other BDA subcommittees as well; BDA-specific email w/ blasts.

#### **D. BDA Literature**

Chair: Alan, members: Jonathan (co-chair), Shirley (secretary), Ann (treasurer). Conference call: second Thursday, 6:00 p.m. Pacific.

Mission/purpose: 1. To recommend to the WSC Literature that additional conference-approved BDA Tools pamphlets be considered for future publication and purchase by BDA and DA members and groups. 2. To prioritize the order in which the remaining BDA Tools be written/processed in the coming years. 3. To provide recommended points of information for each proposed pamphlet that can be reviewed by the WSC Literature Committee and be provided to the volunteer author of each pamphlet.

Action items: 1 (taken). Recommend to the WSC Literature Committee (Pamphlet Subcommittee) that BDA Tool no. 10 be developed into a pamphlet next. 2. Review existing BDA literature, DA website postings and the pamphlets in progress to determine what information is already in circulation on BDA tools. 3. Develop and submit information for the BDA tool no. 10 pamphlet to the LitCom/Pamphlet Subcommittee. 4. Collaborate with the other three BDA subcommittees for additional/newly discovered tool wording. 5. Committee members will announce the need for BDA pamphlet writers needed by the WSC Lit/Com (Pamphlets Subcommittee) at their meetings, as available service opportunities.

Comments: We are grateful for the five BDAspecific pamphlets that are currently in the WSC Literature Committee's production pipeline:

- 1. DA and BDA Newcomer Welcome Booklet
- 2. Annual BDA Business Plan Pamphlet (Tool #2)
- 3. BDA Numbers Pamphlet (record book only)
- 4. BDA Clarity in Finances
- 5. BDA Signposts/Tools (overview) pamphlet

Friday afternoon, three motions of recommendations for the convocation were made, discussed, and voted for acceptance.

Motion 1: The BDA Committee recommends that the Conference Technology Committee cross-link BDA pages on the DA website, so that current and future BDA pamphlets as well as BDA articles in Ways & Means will be accessible from both the BDA page(s) and a new link on the "Can DA Help You?" page that will read "for business owners."

Motion 2: The BDA Committee would like to engage the WSC in giving the BDA Clearinghouse Subcommittee support, methodologies, and leads for reaching isolated members and fledgling BDA meetings. We are interested in connecting BDA worldwide through establishing a potential BDA Intergroup. The subcommittee particularly welcomes the expertise of the FCC, PI, and Tech Committees and the Intergroup Caucus.

Motion 3: The BDA Committee recommends to WSC that Tech Committee, as part of revamping the DA website, make available downloadable talks from DA/BDA speakers. Passed.

Motion 3 stemmed from the members discussing networking with groups that already record speakers, to disseminate the information via the website.

The committee created a Google group named "BDA Committee Work," with several streams (discussion threads) initially.

Income		
Spending plan allocation	\$ 250.00	
\$33.51 x number of committee members 16	536.08	
Total income	\$786.08	
Expenses		
Calling cards/conference calls	116.08	
Copying	250.00	
Literature	70.00	
Postage	250.00	
Mailing supplies	100.00	
Total expenses	\$ 786.08	
Difference	0.00	

## **CONFERENCE COMMITTEE MINUTES**

Thursday August 18, 2011

Mary C. was nominated for Chair, Al W. for Vice Chair, Spencer C. for Secretary and Marian H. for Treasurer. All seconded and voted unanimously.

This committee has a Google Group with the following address:

DAWSCCONFERENCECOMMITTEE@googlegr oups.com

New members will be invited and must accept the invitation in order to be part of the virtual group and access relevant documents.

AGENDA for WSC 2011

New Business

Revision of HOST Committee Handbook	30 minutes Review and Set Scope
2013 Conference Site Selection	1 Hour
Discuss a motion for an Uncluttering Caucus	30 minutes
John H Process for awarding funds	30 minutes
Issues and Concerns	1 Hour
Regularly scheduled meeting	10 minutes
Spending Plan	15 minutes

Our regularly scheduled meeting will be on the 2nd Wednesday of the month at 8:30 pm Eastern time.

Spencer brought forward a motion to have an Unclutter Caucus and it did not pass. The vote was 5 in favor, 4 opposed.

Pete told us he is the ACM for our committee.

There was a motion to update the Host Committee Handbook and create a sub-committee to work on the handbook. It passed. The sub-committee consists of Pete A., Terrell L. and Andrea R.

There was a motion made and withdrawn to dismiss the CBRS.

Issues and Concerns: 11-07 Independent/Group Conscience Submission:

After discussion there was a motion that was unanimously approved to respond with the following: Thank you for submitting your concerns. The conference committee recommends that the following be added to the optional information section of the issues and concerns form included in the registration packet for the DAWSC:

An independent submission by a DA member or a group conscience submission (check one).:

11-10 DA Visitors to attend WSC

After discussion there was a motion that was unanimously approved to respond with the following: Thank you for submitting your concerns. The Debtors Anonymous World Service Conference(WSC) brings together representatives of D.A.'s registered groups and intergroups each year to review the state of the Fellowship and make decisions about its future direction. There is not enough space to accommodate an unknown number of visitors. Committee work is critical for the full experience of the conference and we encourage you to participate as an ISR or a GSR from a registered group.

11-18 John H. Scholarship Program and Policy

After discussion there was a motion that was unanimously approved to respond with the following: Thank you for submitting your concerns. We have made the review and revision of the scholarship fund policy an agenda item for 2011 - 2012 for the Conference Committee. The Conference has made this a priority for coming year and it is our goal to have a resolution by this time next year.

11-24 The WSC Host Committee Handbook Revisions

After discussion there was a motion that was unanimously approved to respond with the following:

Thank you for submitting your concerns. We have made the Host Committee Handbook an agenda item for the 2011-2012 Conference Committee. We have formed a sub-committee that has created the action plan for completing this task.

11-38 WSC Committees

After discussion there was a motion that was unanimously approved to respond with the following:

We appreciate your submission. The conference committee refers you to page 73 of the DA Manual for Service 2011 edition which states "As part of their service commitment, GSR's and ISR's are expected to serve on a World Service Conference Committee of their choice."

Friday August 19, 2011

Carey M. presented a proposal from the Arizona DA Intergroup to host the 2013 DA WSC. The Board CSC was in attendance and had a lot of feedback. There were some issues to address. We needed to know if he had the Intergroup members group conscience and he needed to get some preliminary hotel proposals. After due diligence by the CSC, Cary and our committee, a motion was made to have the WSC approve the Arizona DA Intergroup to host the WSC in 2013. It was unanimously approved with these seven recommendations.

- Have the Arizona DA Intergroup provide their written support for hosting the WSC 2013 to the GSO by 10/1/11.
- Begin its conference calls with the GSB Liaison no later than 10/1/11.
- Have officers in place by 10/1/11. This includes Chair, Vice Chair, Secretary, and Treasurer.
- Have 3-5 viable site proposals submitted to the GSB Liaison by 12/1/2011.
- Have the host committee chair participate in the monthly 2011-2012 conference call phone meetings to provide regular updates.
- Have the WSC timeline checklist completed by 1/1/12.
- Have the host committee chair attend the WSC 2012 and serve on the Conference Committee for the 2012-2013 conference year.

The Conference Committee also recommended that the following be added to the optional information section of the Issues and Concerns Form included in the registration packet for the DAWSC (check one):

- An independent submission by a DA member
- A group conscience submission

Dick, Member of the Intergroup Caucus, asked the CC to submit a motion to the WSC 2011 to make the Intergroup Caucus a committee. After discussion, the motion failed. A motion to make a recommendation to the WSC to make the Caucus a Committee also failed.

Issue number	Resolution
11-07	Thank you for submitting your concerns. The conference committee recommends that the following be added to the optional information section of the issues and concerns form included in the registration packet for the DAWSC: An independent submission by a DA member or a group conscience submission (check one).
11-10	Thank you for submitting your concerns. The Debtors Anonymous World Service Conference(WSC) brings together representatives of D.A.'s registered groups and intergroups each year to review the state of the Fellowship and make decisions about its future direction. There is not enough space to accommodate an unknown number of visitors. Committee work is critical for the full experience of the conference and we encourage you to participate as an ISR or a GSR from a registered group.
11-18	Thank you for submitting your concerns. We have made the review and revision of the scholarship fund policy an agenda item for 2011 – 2012 for the Conference Committee. The Conference has made this a priority for coming year and it is our goal to have a resolution by this time next year.
11-24	Thank you for submitting your concerns. We have made the Host Committee Handbook an agenda item for the 2011- 2012 Conference Committee. We have formed a sub- committee that has created the action plan for completing this task.
11-38	We appreciate your submission. The conference committee refers you to page 73 of the DA Manual for Service 2011 edition which states "As part of their service commitment, GSR's and ISR's are expected to serve on a World Service Conference Committee of their choice."

Income		
Spending plan allocation	\$ 250.00	
\$ 33.51 x 12 committee members	402.06	
Total income	\$ 652.06	
Expenses		
Calling cards	50.00	
Copying (\$.03 per page)	486.85	
Postage	20.00	
Mailing supplies	10.00	
Misc Expenses	20.00	
Contingency 10%	65.21	
Total expenses	\$ 652.06	
Difference	0.00	

# FELLOWSHIP COMMUNICATION COMMITTEE MINUTES

FCC Committee Meeting - Session 1 (8/18/11):

Attendees: GSB Liaison - Alexandra B-W, Chris K, Lawanda C., Pat B., Don C.

Elections:

Chair (Chris K.)

Vice Chair: Pat B.

Treasurer: Lawanda C.

Secretary (Don C.)

We opened with the Serenity Prayer.

We read the final 2010-2011 FCC WSC Report.

Chris K. distributed three documents that were products of last year's FCC work (Traditions and Social Media statement, DA Resources document and Group Sponsorship document)

Discussion of documents.

InfoTech Committee is also looking into the social media question.

Discussion about moving forward with FCC actions/initiatives 2010-2011.

Motion by Lawanda C. to look for avenues to use the FCC's GSB-approved statement on The Traditions and Social Media. Motion passed. Group also gave Alexandra permission to use the statement in the Anonymity pamphlet.

Motion by Don C. to carry the work of the FCC's DA Resources list forward into the coming year. Motion passed.

Alexandra described the work of the Intergroup Caucus and we discussed the FCC/Intergroup Working Group.

Intergroup Caucus support from FCC:

Motion by Lawanda C. to continue FCC support to the Intergroup Caucus. Motion passed.

Pat B. joined our meeting. Pat is also a member of the Intergroup Caucus.

FCC Yahoo Group:

Used for meeting minutes, statements, reports, email reminders and documents.

Motion by Don C. that he contact Mary (current FCC Yahoo Group Administrator) and adopt

administration of the Yahoo Group so he can post minutes there, etc. Motion passed.

Motion by Don C. that FCC reach out to Resource Development Committee to ask how we can help to communicate 7th Tradition procedures to new/incoming Treasurers. Motion passed.

Discussion of FCC Committee Statement:

Motion by Don C. to remove the "Adopt a Loaner" text from the FCC Committee statement. Motion passed.

FCC Committee Meeting - Session 2 (8/18/11):

Attendees: GSB Liaison - Alexandra B-W, Chris K, Lawanda C., Pat B., Don C.

We opened with the Serenity Prayer.

Additional Elections:

Pat B. elected as Vice Chairman of FCC.

Discussion on defining a quorum:

We agreed that for FCC purposes, 2/3 = quorum (2 out of the 3 members and the Chair does not vote)

Resolutions for following WSC/FCC Issues and Concerns were completed:

11-11 WSC FCC

11-12 WSC FCC

11-23 WSC FCC

11-26 WSC FCC

11-33 WSC FCC

FCC Committee Meeting - Session 3 (8/19/11):

Attendees: GSB Liaison - Alexandra B-W, Chris K, Lawanda C., Pat B., Don C.

We opened with the Serenity Prayer.

We read the 12 Steps and the 12 Traditions.

Discussion of FCC Conference Call schedule:

First FCC Conference Call is scheduled for Monday, September 12th at 8pm EST/7pm CST.

Ongoing calls will occur on 2nd Monday of each month.

Chris K. will send reminder emails for the calls.

FCC Spending Plan for 2011-2012:

\$384.02

Action: Don C. will make copies of the FCC Roster and distribute to Committee.

FCC Action Plan for 2011-2012:

#### **Goal #1: Tradition and Social Media Statement**

Make contact with other WSC committees and caucuses, share statement, communicate and coordinate the different ideas and work on the topic (Conference Call?)

Open the discussion to the Fellowship at-large.

Note: The GSB has approved the Traditions and Social Media statement.

During the convocation, we will project the statement on the projector screen and announce that copies are available on the Conference Literature table.

#### Goal #2: Group Sponsorship

Continue to explore the creation of a Group Sponsorship Program.

Respond to latest Group Sponsorship Gmail inquiries and continue to respond to emails going forward.

Maintain the gsponsorship@gmail.com email address. Submit to ComCom for possible distribution to the Fellowship.

Provide DA resources to new/struggling groups and connect them with willing Sponsor groups.

Build database of Sponsor/Sponsee groups.

Motion by Pat B. that we include the Group Sponsorship email address on the FCC's DA Resources document. Motion passed.

#### **Goal #3: DA Resources document**

Continue to work on electronic formatting of DA Resources that includes hyperlinks to existing web pages, downloads, documents, etc.

Submit new format to ComCom for possible use on the DA website combined with eNews blast and distribution to all Intergroups.

#### **Goal #4: Treasurer Manual Distribution**

Pursue clear communication of information to new DA Treasurers.

See what RDC is already doing in terms of getting Treasurer's Manual to new DA Treasurers.

Action: Lawanda C. contacted Tom B. in RDC to discuss this goal. Note: Treasurer's Manual is included in WSC binder.

Note: Remind GSRs to take Treasurer's Manuals back to their meetings.

Also generally provide support to RDC throughout the year.

#### Goal #6: Updating text for FCC description\*

Remove "Adopt A Loner" language from FCC description.

Update the text in the FCC description to read: "...the GSB, the World Service Conference Committees and Caucuses, the Debtors Anonymous membership...etc."

\*Note: There was no Goal #5 listed in the committee's minutes.

number         Interview           11-11         Thank you for taking the time to submit your Group's issues to the DA World Service Conference. We appreciate your input and take your concerns seriously. There are many resources available for building up a small meeting. We suggest a 3-part initiative: 1) Focus on DA's primary purpose " to stop debting one day at a time and to help other compulsive debtors to stop incurring unsecured debt." In this spirit, some groups read the Recovery Stories from the DA website (http://debtorsanonymous.org/istories.htm) and use those stories as a basis for sharing. Similarly, you can use the DA pamphlets as a basis for sharing (http://debtorsanonymous.org/literature/pamphlets.htm). AA literature is also useful in this way. 2) Outreach: Encourage your Group's participation in the Arizona DA Intergroup (www.arizonada.org). Participate in Arizona area DA events (if available). Print the DA *12 Signs" posters (http://www.debtorsanonymous.org/literature/Signs%20outre ach%20flyers.qxd.pdf) and place them in locations as recommended in the "International Public Information Manual" (http://www.debtorsanonymous.org/literature/PiManual-2006.PDF). Read the DA approved document "How to Keep Your Meeting Alive" (http://www.debtorsanonymous.org/public.information.htm) to helping professionals in your community. Your Group can submit your experiences to the "Ways and Means" DA Newsletter. Sharing your opinions with the Fellowship may clarify you Group's situation and may help others as well. For instructions on submitting to "Ways and Means." You can also visit the Service Literature page on the DA website (http://www.debtorsanonymous.org/literature/service.htm) for additional resources. 3) Group Sponsorship: For information on group sponsorship, email gsponsorship: For information on group sponsorship, email gsponsorship: For information on group sponsorship, email gsponsorship @gmail.com.	Issue	Resolution		
<ul> <li>WSC</li> <li>to the DA World Service Conference. We appreciate your input and take your concerns seriously. There are many resources available for building up a small meeting. We suggest a 3-part initiative: 1) Focus on DA's primary purpose "to stop debting one day at a time and to help other compulsive debtors to stop incurring unsecured debt." In this spirit, some groups read the Recovery Stories from the DA website (http://debtorsanonymous.org/stories.htm) and use those stories as a basis for sharing. Similarly, you can use the DA pamphlets as a basis for sharing (http://debtorsanonymous.org/literature/pamphlets.htm). AA literature is also useful in this way. 2) Outreach: Encourage your Group's participation in the Arizona DA Intergroup (www.arizonada.org). Participate in Arizona area DA events (if available). Print the DA "12 Signs" posters (http://www.debtorsanonymous.org/literature/Signs%200utre ach%20flyers.gxd.pdf) and place them in locations as recommended in the "International Public Information Manual" (http://www.debtorsanonymous.org/literature/PIManual-2006.PDF). Read the DA approved document "How to Keep Your Meeting Alive" (http://www.debtorsanonymous.org/luterature/Keep%20Meeting%20Alive.pdf) Send the "Outreach Letter To Professionals" (http://www.debtorsanonymous.org/lublic.information.htm) to helping professionals in your community. Your Group can submit your experiences to the "Ways and Means," go to www.debtorsanonymous.org/literature/service.htm) for additional resources. 3) Group Sponsorship. For information for additional resources. 3) Group Sponsorship: For information on group sponsorship, email gponsorship. Eva information on group sponsorship, email gponsorship. Sen information on group sponsorship, email gponsorship. Eva information on group sponsorship, email gponsorship. Sen information on group sponsorship, email gponsorship. For information for additional resources. 3) Group Sponsorship: For information for additional resources. 3) Group Sponsorship: For information o</li></ul>	number			
11-23 Thank you for taking the time to submit your Group's issue to WSC the DA World Service Conference. We appreciate your input	WSC FCC	to the DA World Service Conference. We appreciate your input and take your concerns seriously. There are many resources available for building up a small meeting. We suggest a 3-part initiative: 1) Focus on DA's primary purpose: " to stop debting one day at a time and to help other compulsive debtors to stop incurring unsecured debt." In this spirit, some groups read the Recovery Stories from the DA website (http://debtorsanonymous.org/stories.htm) and use those stories as a basis for sharing. Similarly, you can use the DA pamphlets as a basis for sharing (http://debtorsanonymous.org/literature/pamphlets.htm). AA literature is also useful in this way. 2) Outreach: Encourage your Group's participation in the Arizona DA Intergroup (www.arizonada.org). Participate in Arizona area DA events (if available). Print the DA "12 Signs" posters (http://www.debtorsanonymous.org/literature/Signs%20outre ach%20flyers.qxd.pdf) and place them in locations as recommended in the "International Public Information Manual" (http://www.debtorsanonymous.org/literature/PIManual- 2006.PDF). Read the DA approved document "How to Keep Your Meeting Alive" (http://www.debtorsanonymous.org/literature/Keep%20Meeti ng%20Alive.pdf) Send the "Outreach Letter To Professionals" (http://www.debtorsanonymous.org/public_information.htm) to helping professionals in your community. Your Group can submit your experiences to the "Ways and Means." DA Newsletter. Sharing your opinions with the Fellowship may clarify you Group's situation and may help others as well. For instructions on submitting to "Ways and Means." go to www.debtorsanonymous.org/literature/service.htm) for additional resources. 3) Group Sponsorship: For information on group sponsorship, email gsponsorship: For information on group sponsorship, email gsponsorship: Event for materion on group sponsorship, email gsponsorship: Event formation		
by many groups. As a suggestion, members of your Group	11-23 WSC			

	could submit their individual points of view to the "Ways and Means" DA Newsletter. Sharing your opinions with the Fellowship may clarify you Group's situation and may help others as well. For instructions on submitting to "Ways and Means," go to <u>www.debtorsanonymous.org</u> and open the most recent issue of "Ways and Means."
11-26 WSC FCC	Thank you for taking the time to submit your Group's issue to the DA World Service Conference. We appreciate your input and take your concerns seriously. Since each group is autonomous as stated in Tradition 4, we can only suggest that at your next Business Meeting you consider making a motion to add a statement to your meeting format that discourages texting at your meeting.
11-33 WSC FCC	Thank you for taking the time to submit your Group's issue to the DA World Service Conference. We appreciate your input and take your concerns seriously. The WSC Fellowship Communications Committee has created a statement called "The Traditions and Social Media" that has been approved by the DA General Service Board. In addition, other DA WSC committees are also addressing the widespread concern of anonymity in new media. The DA Anonymity pamphlet is also being revised to address this issue.

Income	
Spending plan allocation	\$ 250.00
\$33.51 x number of committee members4	134.02
Total income	\$ 384.02
Expenses	
Calling cards	0.00
Copying	75.00
Postage	150.00
Mailing supplies	100.00
Total expenses	\$ 325.00
Difference	59.02

# HOSPITALS, INSTITUTIONS, AND PRISONS (HIP) COMMITTEE MINUTES

Two recommendation made

- 1. Establish an intergroup service position for HIP,
- 2. Draft a position description for a HIP representative at the intergroup level

Read AA's literature to professionals

Friday August 19, 2011

Attending:

- Chair Thomas M.
- Co Chair Arlene B.

Treasurer Michael M.

Secretary Keith R.

Bill M., Pat, Class B Trustee

Agenda

- 1. Spending Plan starting with base of \$415.00
- 2. How to spend the money
- 3. Develop report
- 4. Create the "Why of HIP"
- 5. Report on ISR's Bio

#### 1. Spending Plan

Amount: \$417.33

Purpose: The best defense against debting is to carry the message to debtor who still suffers. You can help when no one else can.

Mission: Based on our primary purpose, we carry the message to those who can't come to us. We can help when no one else can.

Why? Taken from AA's Origin and Purpose of CPC: Practical experience shows that nothing will so much insure immunity from debting as intensive work with other debtors. Paraphrase from AA's Big Book.

We invite you to join us to carry the message to the Debtor who still suffers. You can help when no else can

"We must carry the message, else we ourselves can wither and those who haven't been given the truth may die" The AA Service Manual, "A.A.'s Legacy of Service," p.S1.

#### A member's story

"Four years ago I was in my kitchen with a seven inch knife with my wife screaming at me. She was yelling that I screwed up; there wasn't enough money, that I had made a mistake in going into business. She was oblivious to the knife, I wasn't. I could see stabbing her; I understood the nature of domestic violence. It was one way out. I was serious. I put the knife down and walked out. About six months later we were in San Francisco. I told her I wanted a divorce. She called the next day and told me not to look for her. I didn't care. I was working 80 hours a week, driving a 1000 miles a week between two businesses. I was cold inside, the only reason I called the police was I didn't want to feel the guilt of not doing anything about her suicide. By a miracle and technology they found her. She had already eaten bottle of pills and was drinking. I thought of an uncle who shot himself with a shotgun after losing all his money and had borrowed \$1000 from his daughter. He committed suicide after she asked for her money. I knew how he felt. Thank God I found DA.

"I have my life, I have prosperity, DA has given me something that can only be paid back one way. By giving it to another. Debting isn't only about money, it has serious side effects. The results can be mental breakdowns, depression, and violence. Going to Hospitals, Institutions and Prisons is that chance to give back freely."

The best defense against debting is by carrying the message to the debtor that still suffers. You can help when no one else can.

- Identifying a debtor?
- We have our stories
- You can help when no one else can.
- Life will take on a new meaning
- Use AA's professional work book "CPC"

#### Actions

- Go review DA and AA's literature
- Spiritual Bankruptcy
- We're both takers, entitlement, I deserve, you owe me, I'm just a piece of shit
- Disease of insufficiency, there is never enough,
- There is hope when you get out.

- God can do for you what you can't do for yourself
- Have you made a promise and didn't keep it?
- Did you become you didn't want to be?
- Are you a debtor -20 Questions
- You're not different,
- HOW
- You always have something to give away
- Don't do it alone

Chair:	Tom M., Houston, TX
Vice Chair:	Arlene B., Minneapolis, MN
Secretary:	Keith R., San Francisco, CA
Treasurer:	Michael M., Portland, OR
Intergroup Liaison	Bill, M., Washington DC
GSB Liaison	Jean C., New York, NY

Before constructing an action plan, our group took time to reflect upon the purpose of this work. We agreed on the following statement:

Based upon DA's primary purpose, we focus on carrying the message to those who are not able to come to us. We can help when no one else can. We invite you to join us

Our Committee objective is:

To produce a simple set of guidelines for DA 12th Step work in hospitals, institutions, and prisons. Source references and supporting material will also be provided.

The steps in our action plan are:

- 1. Survey resources
  - a. Review DA and AA materials
  - b. Talk with Intergroup service representative's (ISR's)
  - c. Interview program leaders and managers within the institutions
- 2. Draft guidelines and supporting material, for example: personal stories, meeting formats, and a position description.
- 3. Go through finalization procedures, such as: Board review and alignment with the Public Information committee.

- 4. Disseminate/distribute final product
- 5. Solicit feedback for future activity.

Income	
Spending plan allocation	\$ 250.00
\$33.51 x 5 committee members	167.33
Total income	\$ 417.33
Expenses	
Phone Calling cards	35.00
Copying	40.00
Postage	120.00
Mailing supplies	120.00
Total expenses	\$ 315.00
Difference	\$ 102.33

# INTERNAL OPERATIONS COMMITTEE MINUTES

IOC minutes Thursday 2:15-8:45(w/lunch break)

Timothy G.	Chair
Jane L.	Vice Chair
Linda.	Treasurer
Bill S.	Secretary
Erik R.	

Eileen N. Board Liaison

Concerns: What is our role as per our two-fold mission?

# Focus on the overall office operations of the General Service Office

Brainstorm thoughts

- What are the office equipment & staff needs (paid & volunteer)?
- What are the physical needs? Storage? Expansion?
- What about the geographic location being considered by the board?
- How does the April World Service Month collection at the WSC funnel to the GSO?

Should that fund be item specific, like a computer or website upgrade?

- E-checks
- Earmarking

Interact with the Board Liaison and the Office manager to support the ongoing work of the GSO

Brainstorming thoughts

- Do we redefine the function of IOC since the Tech Com is activated
- 20% calls of debtors in crisis
- 10% calls need help right away
- What about Hotline call forwarding?
- 55 calls answered 58 left messages
- 306 emails answered
- Callers ask for meeting location, history, how to buy literature, to vent, to commiserate
- What are the age demographics of callers over forty vs. under forty?
- Can office provide translation?
- "Does Howard know about this?"

#### Actions

- Read and discuss 5 year plan as relates to GSO
- Read Monica's report
- Read Roxanne's report
- \*\*Reference to concept #8 in our final report\*\*
- List of suggestions , needs, and dreams from Howard
- Find clarity on mission & relation to the board
- Find & utilize images of office & literature for clarity of product & source
- Discuss our increase in income can increase office function
- What is the status of the DA Office Volunteer Program referred to in 5 Year Plan
- Ask for assistance from Tech Com for effective phone tree for volunteer hotline (A.A. intergroups have such a system)(explore weekends first)
- Are two computer networked (Eileen)
- Do plans for new website include online searchable data base? (techcom)
- Searchable BDA meetings (techcom)
- P & P Manual still missing? (Eileen) IOC needs copy
- Identify volunteer positions

#### The theme for IOC is clarity & action

2011 DA World Service Conference	
<ul><li>Recommendations</li><li>Recommend that the GSB continue to actively pursue e-commerce options</li></ul>	<ul><li>n. Expand weekend phone contact on weekend (Sat &amp; Sun)</li><li>o. Training of hotline volunteers</li></ul>
• Recommend that the GSB begin the process of either renewing the existing lease, due to expire 2012, or consider a workable alternative.	All phone meetings will be on the third Thursday nights of each month including 19 July 2012 at 7:00 Eastern Time. The quorum is set at 3 to pass any motion.
IOC minutes Friday 8:45 - 4:00(w/lunch break)	Report Outline
Timothy G. Chair	Timothy G. Chair
Jane L. Vice Chair	Jane L. Vice Chair
Linda G. Treasurer	Linda G. Treasurer
Bill S. Secretary	
Eric R.	Bill S. Secretary
Eileen N. Board Liaison	Eric R.
	Eileen N. Board Liaison
Agenda	The Theme for IOC is Clarity & Action
<ul><li>I. Review Thursday's Minutes</li><li>II. What is the function of the office? Data entry</li></ul>	Our mission continues to be to support the General Service Office (GSO) of Debtors Anonymous. The committee:
a. Income- 7th Tradition, round & acknowledge & literature orders	<ol> <li>Focuses on the overall office operations of the General Service office.</li> </ol>
b. Meeting registration & upgrade registration	2. Interacts with the Board Liaison and the Office Manager to support the ongoing work of the
Phone contact	GSO.
<ul> <li>c. 30% meeting locations</li> <li>d. 20% calls from debtors, advice or mothering</li> <li>e. 10-20% What is DA all about? Calls</li> </ul>	The IOC reviewed the 5 year plan and the 2009 IOC Recommendations as they relate to Office function. There are 5 primary activities of the General Service Office:
for media, family members, curious f. 10% need help right now. Office Operations Technical Needs g. Capital expenditure h. software paper to electronic operation	<ol> <li>Data Entry</li> <li>Electronic contact         <ul> <li>Answering e mails</li> </ul> </li> <li>Phone Contact         <ul> <li>Answering phone calls</li> </ul> </li> </ol>
i. Draft more website upgrade	<ol> <li>Processing literature sales</li> <li>Other clerical activities</li> </ol>
j. Migrate to self- group entry	As we explored each of the five categories, we
<ul> <li>Migrate to self group endy</li> <li>Migrate e-check literature sales &amp; WSC registration</li> </ul>	discovered after talking with Howard that data entry was the primary activity of the office
1. Recommendation med-range migration step	personnel, i.e. Howard and the part-time employee. So let's get some clarity on the five office activities.

m. Have forms on Line fillable & mailable as an interim solution until we have forms that can be submitted
office activities.
1. Data entry is completed manually a. 7th Tradition income recommendation

electronically.

a. 7th Tradition income recorded and acknowledged.

- b. Meeting are registered and information upgraded
- c. Literature orders are processed
- 2. Electronic Contact
  - a. 306 emails per month
- 3. Phone contact
  - a. 30% meeting locations
  - b. 20% calls from debtors, "advice or mothering"
  - c. 10-20% What is DA all about? Calls for media, family members, curious
  - d. 10% need help right now(Hotline calls)
  - e. Actual phone coverage is Mon-Fri 8-5 (no coverage on Sat & Sun
- 4. Literature Sales
  - a. 81 literature sales per month via by regular mail
- 5. Other clerical activities, e.g., special mailings, etc.

The office staff is comprised of one full-time employee (Howard) and one part-time employee (Gail.) Howard has suggested that a full-time employee would be the most helpful for data entry in lieu of a more electronic system of data entry.

As a result of our work these past two days, the IOC recommends the following:

#### Recommendations

- 1. Recommend that the GSB continue to actively pursue e-commerce options
- 2. Recommend that, as we migrate from paper to electronics, that forms be developed that can be completed on line, printed, and mailed, as an interim solution until we have forms that can be submitted electronically.
- 3. Recommend that the GSB begin the process of either renewing the existing lease, due to expire 2012, or consider a workable alternative.
- 4. Recommend that the GSB begin to develop monthly saving "envelope system" for future office improvements.

The committee's action plan for the year is two-fold:

- 1. Develop a training manual for telephone weekend volunteers in keeping with the 12 traditions.
- 2. Work with the tech committee & the resource development committee to make changes in

office operations that are both achievable and fundable.

Income		
Spending plan allocation	\$ 250.00	
\$33.51 x number of committee members5	167.53	
Total income	\$ 417.53	
Expenses		
Calling cards	10.00	
Copying	10.00	
Mailing & Postage	10.00	
Office Supplies	15.00	
Travel to Needham, MA	330.53	
Contingency 10%	42.00	
Total expenses	\$ 417.53	
Difference	0.00	

# LITERATURE COMMITTEE MINUTES

Attendance:

Allen, GSB Liaison Dena M., Sacramento Carey, Phoenix Ken B., Salt Lake City Jerry B, Elmhurst & Park Ridge, IL Dot, Michigan Liz, Santa Fe, Health Yee-Ching, Translation Chinese Lillie, San Rafael, CA Diana D., Kingston, NY, Donna Ann, LA, Marilyn Sue, St Louis Matt P., Croton-On-Hudson Dan M., NY Isabella, La Crescenta, CA

Documents provided:

• Request for proposals: ACM member, 12+12 editor

- 2009 Literature Committee minutes
- 2008-2009 Literature Services minutes
- August 2009 Literature Status Chart
- Chronological Summary of 2009 WSC motions
- 2010 documents are on yahoogroups site, including prototypes of new formats

Committee to do cont'd .: (from starter kit)

- 1. Subcommittees report to Litserv
- 2. Discuss / vote on recommendations/ motions to WSC
- 3. Create action plan for conference year
- 4. Prepare report on our work at conference and action plan;
- 5. Approve last year's work and bring to WSC 2011
- 6. Use Roberts Rules of Order

Four subcommittees to work on agenda items

- Re-formatting issues: Lillie, Matt, Ken, 11-02 binders, 11-08 cd's, 11-17 bookmarks, 2010 item 5 Recordkeeper
- 2. Currency Of Hope/Big Book: Dena, Jerry, Donna, Diana
- 3. Translations: Isabella, Yee-ching, Dot, Kitty
- 4. New pamphlets: Liz, Carey, Marilyn Sue, health issues 11-03; Promises, relationship issues 1.2.3.4.5.6 of 11-42

Literature needs: Allen: bottlenecks and information

- 1) Costs: coordinate with RDC
- 2) Personnel: RFP's posted on debtorsanonymous.org e-news
  - a. Volunteer writer: BDA #s book
  - b. Volunteer writer: BDA clarity book
  - c. Editor and writers: Meditation Book, possibly replacing it
  - d. Writer Big Book
  - e. Writer 12 & 12 workbook; (budget for 12+12 = \$50,000 \$60,000)

#### Agenda

I. Motion tabled till we get subcommittee report: Liz to create a fundraising appeal flyer for WSC attendees, itemizing funds and personnel needed for Big Book (from Allen) and requesting designated donations from meetings.

- a. Friendly amendment: Coordinate with RDC (Board must approve flyer due to flyer policy).
- b. suggestion: Campaign "Bucks for D.A. Basic text (Big Book)" motion tabled.
- II. We must see original format of big book already held by Litserv and Litpub. Allen believes it's in our dalitwsc yahoogroup 2006.
- III. Create literature priorities recommendation to Litserv & Litpub. Allen: It is a reasonable proposal to prioritize Big Book above Meditation Book. No motion made.
- IV. Motion passed: Recommend two more ACMs be added to Litserv.
- V. Motion passed: Translation Subcommittee will create motion for 2011 Convocation by 4:30 pm today to correct Spanish and English versions of pamphlet, because we've found substantial content directly copied from AA pamphlet.
- VI. Need to review all literature for adherence to primary purpose during 2011-2012, in collaboration with Litpub.
- VII. Moved and not passed: Establish a pool of writers. Call for written submission of contact information to establish a pool of writers or send RFPs when a project comes up. Moved and passed: Litcom will create writers pool with contact and solvency information, brief bios, and short writing samples to go to the GSO.
- VIII. Subcommittee meetings:
  - a. Decide items to recommend by noon today
  - b. Decide if subcommittees will continue during year 3.
  - c. treasurer create spending plan by 6 pm

Conference call schedule: 2nd Sundays, 9 pm ET, 8 pm Central, 7 pm Mountain, 6 pm Pacific. 9/11, 10/9, 11/13, 12/11, 1/8, 2/12, 3/11, 4/1, 5/13, 6/10, 7/8, 8/12.

#### **Translation Subcommittee**

Motion passed unanimously: To remove and replace all unauthorized and/or plagiarized portions of the Debtors Anonymous pamphlet in both English and Spanish.

Recommendation passed: That the GSB add more Appointed Committee Members for Literature Services and post them on the website under "open D.A. service positions."

Recommendation passed: That in the spirit of carrying the message to the debtor who still suffers, we recommend the translation of these 12 core documents be posted as free downloadable tools to start meetings in other languages: Signs, 12 Steps, 12 Tools, 12 Promises, 12 Traditions, 12 Concepts, Serenity Prayer, About DA, DA History, Welcome to Newcomers, Is D.A. Right for You?, Meeting Procedures.

Recommendation passed: That the GSB posts requests for proposals (RFPs) for translators on the website under "open D.A. service positions."

Formatting Subcommittee

Recommendation not passed: That the GSB create and produce a binder to collect and file pamphlets.

Motion passed: To approve concept to create and produce DA conference-approved literature in audio format for sale

Motion passed: To approve concept to produce for sale a 12-month bookmark set as formatted with the D.A. Sign, Step, Tool, Tradition, Concept of the month on one side and the BDA Sign, Tool, Signs of Recovery, and D.A. Preamble on the other side.

Motion passed: To approve production of a debitcard sized record-keeper.

# **Big Book Subcommittee**

Motion passed: The Literature Committee believes, based on historical ongoing requests from GSRs and D.A. members that a Big Book/basic text of Debtors Anonymous is the #1 new literature priority. Therefore, we move that writing and publishing the DA Big Book/basic text of Debtors Anonymous should be the number one new literature priority of the GSB.

Motion passed: After consultation with RDC, we move to create a campaign during the 2011-2012 service year to raise \$75,000 from the DA fellowship to fund writing, editing, and publishing the first basic text /"Big Book" of Debtors Anonymous, to be designated specifically for this purpose only.

# Pamphlet Subcommittee

Motion passed: To approve the concept of a pamphlet on the "12 promises of D.A." that would expand on each promise in order to reach out to newcomers and to still suffering debtors and would foster hope to continue their recovery from compulsive debting.

Motion passed: To approve the concept of a pamphlet on "D.A. confronts health issues and poverty" which addresses the reality of the experience of many debtors living in poverty due to chronic medical and mental health issues, economic challenges, and social barriers.

Motion passed: To approve the concept of a 7th Tradition pamphlet that addresses becoming fully self-supporting and choosing to support what supports us, including D.A.

Moved and did not pass: The concept of a pamphlet on relationships in D.A. recovery that addresses the urgent and ongoing challenges of debting issues in relationships.

Moved and did not pass: The concept of a pamphlet entitled "After The Crisis" on sustaining recovery and solvency one day at a time and accepting a prosperous life. This pamphlet would address the noted tendency of people in D.A. to relapse after they have solved a crisis.

Motion passed: The BDA Literature Subcommittee requests Litcom propose concept to 2011 WSC that the next BDA tool pamphlet be "Detaching from Difficult Personalities" to be created be for Tool #10: "We detach from difficult personalities and poor-paying clients and put principles before personalities." Justification: Many still-suffering debtors are challenged with the difficulties of detaching from difficult clients.

Motion passed: To accept spending plan. See treasurer's report.

Respectfully submitted, Lillie Temporary Secretary

Income		
Spending plan allocation	\$ 250.00	
\$33.51 x number of committee members15	502.58	
Total income	\$ 752.58	
Expenses		
Mail	100.00	
Photocopying	100.00	
Pamphlets	100.00	
Prudent Reserve	250.85	
Transportation	201.73	
Total expenses	\$ 752.58	
Difference	0.00	

#### PUBLIC INFORMATION COMMITTEE MINUTES

Thursday, August 18 (2:15-4:45)

Open Meeting with Serenity Prayer

Twelve Steps read. Twelve traditions read. Board Liaison share: Tony H.

Election of Officers:

Chair: Michael A.

Vice-Chair: Victoria D.

Treasurer: Ellen B.

Secretary (for Conference only): John L.

#### **Discuss Issues & Concerns**

11-39: (Ellen B.) Relationship with debt-related professionals.

11-40: (Marcy E.) Emulate AA 'court-slip" referrals from judges.

11-41: (tabled) Reconsider the ban against paid advertising; other 12 Step Fellowships do pay.

#### Member review of PI Manual

Member review of minutes from 2010 WSC Report

Commitment to follow up on two carry-over issues from last year: Status of PI Rep registration form and PI Booth at the EAPA Conference in Denver.

Brainstorming Session:

- Recommend putting Helping Professionals PowerPoint presentation on DA website.
- Adopt the "One action; One member" slogan.
- International PI work
- PI Manual update
- Support new PI Reps/training
- Television PSAs/voiceovers, text, music
- Submitting articles to Ways & Means
- Use PR Firms, pro bono, for PSA distribution, etc.
- Written PSAs
- Support groups/television shows and their websites (list DA contact info there)
- Service literature for Helping Professionals
- Investigate using "comment/reply" communication on the DA website.
- Development of guidelines for use of Contact Info Cards
- Avoid duplication of work.
- Existing PSAs to underserved markets
- Suggest that DA Members in other Fellowships break their own anonymity in those other Fellowships in order to spread the DA message.
- Connect with AA in large cities through their PIPCP Reps.
- "Using technology" in all above items

Serenity Prayer/Adjourn

Thursday, August 18 (6:45-9:00)

Monthly Conference Call determined: Every 2nd Sunday of the month. Conference call number: (218) 936-7988, Access number: 74266

#### Serenity Prayer

Determine action items for the year. Develop subgroups for various projects.

#### **Media Contact Training**

**PI Booth Project:** (EAPA). Lead: Ellen. Carry over project from 2010-2011 PI Committee. Hold a PI Booth at the upcoming EAPA Conference in Denver, Colorado, this October. Helping Professionals Project: Leads: Tom, Michael.

- Develop guidelines for use of D.A. Contact Information Cards.
- Develop PI Service Literature addresses to Helping Professionals.
- Issues & Concerns 11-39
- Issues & Concerns 11-40

Local/Regional PI Project: Leads: Curtis, Marcy, Hans.

- Create a PI campaign using the slogan, "One action; One member."
- Develop PI Representative Training Program
- Connect with AA (and other larger 12-Step Fellowships) in large cities.

Media Project: Leads: Hans, Tom, Leutisha, Victoria Ellen.

- Distribution of Audio PSAs to underserved communities/markets. (with cooperation from the Diversity Caucus)
- Distribution of Print-form PSAs.
- General Distribution of Audio PSAs.
- Develop Video-format PSAs.
- Addition of DA Contact Information (UK) to various television show-affiliated websites (UK).
- Research use of web-hosted "commentreply" type communication for PI Service work.
- Issues & Concerns 11-41

International PI Project: Leads: Ellen, Victoria, Leutisha, Marcy.

• Develop International PI Service Materials and Guidelines. (Use the UK Intergroup as test case).

Ways & Means Project: Lead: Marcy.

• Submit PI-related articles to the Ways&Means Newsletter.

## Group Project: Lead; John.

• Research and add the use of technology in all the above listed projects.

Serenity Prayer/Adjourn

Friday, August 19 (8:45-12 noon)

Serenity Prayer

Determine possible Motions and Recommendations.

Discussion. Finalize Motions and Recommendations.

- Motion to make the already existing Helping Professionals PowerPoint presentation (approved August 2009) available on the D.A. website.
- Motion to create an International D.A. Caucus.
- Motion to update the existing PI Manual.
- Recommend the development of D.A. Service Literature addressed specifically to Helping Professionals for use in PI Service work, based on the Helping Professionals PowerPoint presentation.
- Recommend the Development of Videoformat PSAs for use on television and online, based on the existing Audio PSAs.

Assign Issues & Concern 11-41 (Michael A.)

Discussion and outline of various Action Items for the year:

• Deletion of Group Project ("use of technology") from Action Item List

Serenity Prayer/Adjourn

Friday, August 19 (1:15-4:45)

Serenity Prayer

Discuss of timelines for various Projects.

Set attainable goals for the year:

• 200 letters to Helping Professional (20 letters per member).

Deletion of Action Item "Research use of webhosted "comment-reply" type communication for PI Service work." (Duplicate work, Technology Committee.)

Discuss Issues & Concerns 11-40 (Marcy E.)

Further discussion and outlining of various Projects for the year.

Serenity Prayer/Adjourn

Income	
Spending plan allocation	\$ 250.00
\$33.51 x number of committee members10	335.05
Total income	\$ 585.05
Expenses	
Calling cards	25.00
Postage	100.00
Envelopes	20.00
Paper	15.00
Printing	100.00
Contact Information Cards	40.00
Literature for Mailings	250.00
Stickers	15.00
Shipping	20.05
Total expenses	\$ 585.05
Difference	0.00

#### **RESOURCE DEVELOPMENT COMMITTEE** MINUTES

August 18, 2011, 2:15 – 4:45 PM

Attending: Tom, Nicki, Jessica, Sherry B., Kari G., Bob, Sally, Rosemarie, Donna, Kelly, Sharon, Nic, Jim, Sharon G, Rick F, Jane P, John D., Priscilla, Julia M, Marci (GSB Liaison).

Agenda

## **1. Election of officers for 2011-2012 service year**

Marci, the GSB Liaison for RDC, began the meeting and led the election of officers.

Chair: Tom volunteered, was accepted by general consent, and then took over chairing the meeting. Marci left the room shortly thereafter.

Recording Secretary: Nicki D. volunteered and was accepted by general consent.

Vice Chair: Bob volunteered and was accepted by general consent.

Treasurer: Bob nominated Jim, Rosemarie seconded. Accepted by general consent.

Committee Scribe: Nic nominated Jane, Sherry seconded. Accepted by general consent.

## 2. Response to issues raised by the Fellowship

Three issues were assigned to this Committee: 11-9, 11-19, and 11-27

11-9

The group questioned whether this issue had been assigned to them by mistake and voted to table the issue until we could get clarification from Marci. Marci returned later to report that this issue has been assigned to another group.

11-19

Motion: Jessica to write a response to the issue and present it to the group for review. Seconded by Sherry. PASSED unanimously.

### 11-27

Motion: Table until Marci returns later in the meeting. PASSED unanimously.

After consulting with Marci, Kelly moved that John edit the draft response that Kelly had written. Julia seconded. PASSED.

## 3. Plan for the next session

Motion: Break the Committee up into three subcommittees, each of which will address one of the three points that comprise the Committee's purpose:

- 1. Increasing 7th tradition contributions and clarifying the use of Seventh Tradition funds.
- 2. Encouraging member participation in service at all levels.
- 3. Communicating awareness about the concept of self-support in D.A. at the level of group, Intergroup, and World Service.

Passed by common consent.

Motion: Have a show of hands on interest in the three subcommittees. PASSED with one abstention. Results: 7 for #1, 4 for #2, 5 for #3.

August 18, 2011, 6:45 - 8:45 PM

Attending: Tom, Nicki, Jessica, Sherry B., Kari G., Bob, Sally, Rosemarie, Donna, Kelly, Sharon, Nic, Jim, Sharon G, Rick F, Jane P, John D., Priscilla, Julia M, Marci (GSB Liaison)

#### Agenda

#### 1. Decide Committee call time

Currently 5:30 PM Pacific time 2<sup>nd</sup> Thursday of every month. What to do if no quorum?

Jessica moved that the only people who need to be on the monthly call are the Chairman and the chairs of the three subcommittees. Seconded by Nic. Later withdrawn by Jessica.

Jessica volunteered to pass around a sheet on which members would put their availability. Accepted by general consent.

Vote: 8 for 1st Tuesday 4 for Thurs 4 abstentions

Motion: Alternate conference calls 2<sup>nd</sup> Thursday of the month at 5:30 PM Pacific with 1<sup>st</sup> Tuesday 6 PM Pacific. 15 in favor, 1 abstention

#### Dates:

Tuesday September 6 @ 6 PM Pacific Thursday October 13 @ 5:30 PM Pacific Tuesday November 1 @ 6 PM Pacific Thursday December 8 @ 5:30 PM Pacific Tuesday January 3 @ 6 PM Pacific Thursday February 9 @ 5:30 PM Pacific Tuesday March 6 @ 6 PM Pacific Thursday April 12 @ 5:30 PM Pacific Tuesday May 1 @ 6 PM Pacific Thursday June 14 @ 5:30 PM Pacific Tuesday July 3 @ 6 PM Pacific Thursday July 3 @ 6 PM Pacific

#### 2. Jessica's draft response to 11-19

Jessica read her draft to the group.

Motion: Spend just 5 minutes on feedback and ask Jessica to redraft. PASSED by general consent.

#### 3. Three subcommittees

Motion: Rescind the motion to break into subcommittees made earlier today. PASSED

#### 4. Brainstorming ideas on 7th Tradition income

#### 5. Setting a quorum

19 people on the committee. Marci suggests 50-66%. Motion: Four people be considered a quorum. Amended to raise the quorum to 6. PASSED 12 in favor to 6 against.

#### 6. Call-in Number for phone meeting

760-569-6000 password 264985#

Whom to call for excused absence? Send email to group or call Bob 206-327-8887

Yahoo group? Bob will contact Michael about Yahoo! Group. DAWSCRDC@yahoogroups.com. Bob will add you to the group. You will receive an email saying you've been added.

Information from Marci: She can give us information on both (1) what projects we've spent money on and (2) which projects have been delayed for a lack of funds.

Tomorrow's agenda:

- Spending plan
- Motions and recommendations: 1 hour on each bullet point.

Motion: Close the meeting. PASSED unanimously.

August 19, 2011, 8:45 AM - Noon

Attending: Tom, Nicki, Jessica, Sherry B., Kari G., Bob, Sally, Rosemarie, Donna, Kelly, Sharon, Nic, Jim, Sharon G, Rick F, Jane P, John D., Priscilla, Dick, Julia M, Marci (GSB Liaison)

Agenda

#### 1. Review minutes of yesterday's meetings

Motion: Minutes be approved as amended. PASSED

Donna volunteered and was accepted as spiritual timekeeper.

#### 2. Define agenda for today's meeting

- Discuss Spending Plan: Wait until Marci is here
- Brainstorm on bullet points 2 and 3

Motion: If you want to speak, wait to be recognized by the chairman. PASSED unanimously

#### 3. Spending plan

Motion: Wait until Marci gets back to discuss this. PASSED.

# **4.** Brainstorming ideas on encouraging member participation in service at all levels

Motion: Set a time limit of 2 minutes for shares. PASSED unanimously.

#### BREAK

**5.** Brainstorming ideas on communicating awareness about the concept of self-support in

2011 DA World Service Conference	
DA at the level of group, Intergroup, and World Service	Motion: Accept the draft as amended. PASSED.
6. Proposed responses to group concern 11-27	4. Request for help from Literature Committee (LitCom)
John distributed copies of his draft to the group.	The D.A. Big Book will cost \$75,000. They would
Motion: Approve John's draft as amended with the addition of reference to the service manual.	like feedback on the idea of a special fundraising effort to earmark this money for a Big Book.
PASSED.	Julia M volunteered to meet with LitCom for up to $\frac{1}{2}$ hour.
Jessica left to make copies of her proposed response group concern 11-19.	5. Ideas for recommendations and work plan
BREAK	Go around on topic: "Out of our various discussion,
7. Spending plan RDC	is there one most important thing we should focus on for Convocation or work plan?"
\$920.10 total from GSB	Process: (1) Read aloud the ideas for a bullet point.
Review expenses for coming year by noting expenses in the previous year.	(2) Each member makes a hash mark next to the three ideas they like best.
Which items require money?	Top three ideas for increasing 7th Tradition
• Calling cards: \$25 per member per year * 5 members = \$125	<ul><li>donations:</li><li>1. Use of electronic payments such as debit cards, monthly automatic deduction, or something on</li></ul>
• Copies: \$325	Web site.
• Postage: \$450 for RDC to impact all meetings	<ol> <li>See what they're contributing toward.</li> <li>Tie between:</li> </ol>
• Blue notebook: \$20.10	a. Visual – thermometer
Total \$920.10	b. Creation of sample spending plan for individual groups that includes WSC
Motion: Accept spending plan as written. 18 Yes, 1 No.	Top three ideas for encouraging member
Group heard the minority opinion. Members took a new vote: Yes 12, No 4	<ul><li>participation in service at all levels:</li><li>1. Craft "50 ways to do service"</li><li>2. Have GSRs write letters about how service has</li></ul>
Move to adjourn. Passed.	changed your life
August 19, 2011, 1:15 PM – 4:45 PM	3. Tie between:
Attending: Tom, Nicki, Jessica, Sherry B., Kari G., Bob, Sally, Rosemarie, Donna, Kelly, Sharon S., Nic, Jim, Sharon G, Rick F, Jane P, John D., Priscilla, Julia M, Marci (GSB Liaison)	<ul> <li>a. Sponsors require service of sponsees</li> <li>b. Make announcements at every meeting from DA service manual</li> <li>Top 3 ideas for communicating awareness about</li> </ul>
1. Roll call	the concept of self-support in DA at the level of
Tom, Nicki, Jessica, Sherry B., Kari G., Bob, Sally, Rosemarie, Donna, Kelly, Sharon S., Nic, Jim, Sharon G, Rick F, Jane P, John D., Priscilla, Julia M, Marci (GSB Liaison)	<ol> <li>group, Intergroup, and World Service</li> <li>Communicate what World Service does and what Intergroup does</li> <li>Have a vision for income/earning plan and attendance (group, intergroup, and world)</li> </ol>
2. Approve Morning Minutes	3. Get specific when asking how much money we need and what we need it for.
Motion: Approve minutes as amended.	neeu anu what we neeu it for.
3. Proposed responses to group concern 11-19	6. Review recommendation from Literature Committee
Motion: Limit discussion to 10 minutes with 2- minute warning. PASSED.	

Motion: Approve recommendation as amended. PASSED unanimously.

# 7. Create recommendations and motions for convocations

Proposed recommendations

- Electronic payments available online (literature, donations)
- DA wish list with price tags
- Update the entire Treasurer's Manual, including a sample group spending plan
- Create a vision for attendance at next year's conference
- "Where the money goes" slide show from GSB
- Projects that were put on hold because of finances

## Recommendations to present to the GSB

Text of recommendation on "DA wish list with price tags" and "projects that were put on hold because of finances."

The RSC recommends that the GSB provide all committees with a list of planned projects that have been delayed or eliminated for lack of funding, together with the price tag of each.

Motion: Make this recommendation as written. PASSED 14 in favor, 2 opposed.

Text of recommendation on "Electronic payments available online (literature, donations)."

The RDC recommends that the GSB make it possible for DA members to make donations and to purchase literature online by December 31, 2011.

Motion: Accept the above recommendations. PASSED unanimously.

Present a recommendation from last year:

The RDC recommends that the GSB treasurer prepare a short and simply worded "Where the Money Goes" presentation to be given to GSRs/ISRs to share at their meetings.

Motion: Present the recommendation as given above. Motion was withdrawn.

Text of recommendation on "Update the entire Treasurer's Manual, including a new group spending plan sample."

The RDC recommends that the next editions of the Treasurer's Manual and the Treasurer's

section of the Debtors Anonymous Manual for Service be updated to include a sample group spending plan with line items for group donations to GSB, GSR WSC Fund, and Intergroup.

Motion: Accept this recommendation as amended. PASSED unanimously.

### 8. Create work plan

- 1. Motion: Adopt the following work plan. PASSED
- 2. Create a tool to communicate what our contributions are used for.
- 3. Create visual (for example, PIE chart or thermometer) on Web site to raise awareness of funds we need to raise toward our goals.
- 4. Create service literature with a title such as "50 Ways to Do Service".
- 5. Three RDC members will submit stories of how D.A. service has changed their lives (Rick, John, Sharon)
- 6. Update John H. and World Service letters to include information on what World Service does and needs.
- 7. Set goals for numbers of meetings and D.A. members (make a three- to five-year plan).

## 9. Discuss conference call ground rules

Motion: Adopt the following ground rules. PASSED unanimously

- 1. Chair distributes an agenda ahead of the call.
- 2. Everyone agrees to read previous meeting minutes, agenda for current meeting and any supporting documents (for example, motions to be voted on) before the meeting.
- 3. Let the call leader lead the call.
- 4. Start and end each meeting with the Serenity Prayer.
- 5. Review the focus of the RDC and read the Traditions of the beginning of each meeting.
- 6. Make time for check-ins at beginning of call.
- 7. Mute when not talking.
- 8. State name before speaking.
- 9. Don't repeat what's already been said.
- 10. Wait for others who haven't shared yet to speak before speaking again.
- 11. No more than two pro and two against for each motion, before the vote.
- 12. Don't problem-solve during conference calls it can take us off course.

#### 10. Final business

#### Motion to close meeting: PASSED

lssue number	Resolution
11-19	Thank you for your suggestion that World Service adopt a quarterly standard appeal letter as a potential solution to D.A.'s financial needs, as well as to lessen the workload of the RDC. The RDC is dedicated to its mission to increase 7 <sup>th</sup> Tradition contributions, and as such gratefully welcomes new ideas and suggestions. The RDC has carefully considered the idea and concluded the John H. Scholarship Fund and World Service Month appeal letters currently best support the mission of the RDC.
11-29	The Resource Development Committee of the 2011 World Service Conference appreciates the sensitivity of this money-related issue and the unsettling impact it may have on a DA group. Guidance pertaining to both theft prevention and post-discovery actions may be found in already-existing DA service literature. With regard to theft prevention, the "D.A. Treasurer's Manual: The Seventh Tradition in Action"* provides relevant guidance concerning treasurer position requirements, term of service, and co-treasurer options (see "Electing a Treasurer" p. 2 and "What is the requirement to be the Treasurer" p. 9), "Safeguarding Funds" (p. 6), and "Can a group have too much money?" (p. 10). With regard to post-discovery actions, the D.A. Treasurer's Manual addresses the challenge of missing or stolen funds (p. 8), suggesting that groups refrain from acting in a punitive way in observance of the 5 <sup>th</sup> warranty of DA's Concept 12, which states in part "There should be our motto." ( <i>The Debtors Anonymous Manual for Service: 2011</i> <i>edition</i> , p. 142). "Remember: There are always spiritual solutions" that may include praying for the still-suffering former treasurer. The financial challenge of rebuilding 7 <sup>th</sup> tradition funds is similar to that encountered in starting a D.A. group, which is addressed on pp. 20-21 of the <i>D.A.</i> <i>Manual for Service.</i> * The D.A. Treasurer's Manual is replicated on pages 29-39 in <i>The Debtors Anonymous Manual for Service: 2011</i> <i>edition</i> .

Income		
Spending plan allocation	\$ 250.00	
\$33.505 x number of committee members20	670.10	
Total income	\$ 920.10	
Expenses		
Calling cards	125.00	
Copying	325.00	
Postage	450.00	
Mailing supplies		
Notebook	20.10	
Total expenses	\$ 920.10	
Difference	0.00	

### **TECHNOLOGY COMMITTEE MINUTES**

### Thursday Aug. 18

**Board Liaison**: Sue F. (Rosedale, In.) led the meeting

- Introductions were made: Ron T., John S., Alexandra, Craig L., Rob, Darcy D., Linda D., Mary
- The Technology Committee Purpose (p.76) was read.
- Sue discussed committee responsibilities, deadlines and resources.
- Sue informed group that there are no issues and concerns assigned to the Tech Committee.
- Read projects list from 2010-2011 Tech Caucus.
- Discussed which projects the 2011 Tech committee wanted to finish from 2010-2011.
- Discussed new ideas/projects for coming year.
- Nominated committee officers:
  - Ron T., chair
  - Mary P., vice chair
  - John S., treasurer
  - Darcy D., secretary
- The committee asked Sue for information on the D.A. website:
  - Webmaster redesign work is on hold indefinitely.

- Website updates D.A. pays a web consultant Lucio, New York, to make minor site updates, but he is not under contract.
- The committee asked for status of the D.A. website redesign on hold due to lack of funds.
- Howard visited the meeting and shared information about his role with technology in the office:
  - It's his responsibility to update D.A. meeting information on the website. He logs onto a password-protected page that allows him to search for meeting groups and also has a form in which to enter new group information and to update existing group information. Less than six people know how to access the site.
  - Howard updates the meeting information as quickly as possible depending on his workload. If he's busy, this is a challenge. Another challenge is that the information arrives in a variety of forms that are not the same – faxes, emails, paper forms. The Tech Committee members asked if it would be helpful if individual groups could type in their own updates, and he said yes.
  - One quick-fix idea to help Howard update the meeting list: Ask Lucio, who is contracted to update the website, to create a form on the D.A. website that groups can use to update meeting information. D.A. members coming to the site would fill out a form to add or edit group information. When they hit "Submit," - an email would be sent to Howard with all the information in one standard form. He would then copy that information into his current database. The committee could even create a separate email address for him that does not list his name, and each year he could send out a blanket email to all D.A. groups world-wide reminding them to update their meeting information online.
  - The committee discussed electronic versions of D.A. content, and Sue shared what she knew about how AA is using technology to spread their recovery message:
  - "AA will be selling e-books from their site very soon. The cost to have

appropriate security so books aren't stolen was about \$40,000. AA is a huge fellowship and will recoup that cost over a year. So the book itself isn't expensive, but the security is."

- AA had a contract with Amazon to sell the e-books and, as part of contract, AA said we don't want pop-up windows (suggesting other items to buy), but the minute the AA site went up, the pop-ups came on so they pulled their books off the site (300 books had already been sold.)
- Sue said that the research into these kinds of ideas is really important. "We do not want to imply that we are endorsing other organizations." Sue said a lot of people want e-books, things on CDs, and if the Tech Committee can make it affordable and secure, that's good."

# Friday, Aug 19, 8:45 am – 12 pm

Minutes Summary:

- Set committee meetings
- Set subcommittee meetings
- Created mission statements and action plans for subcommittees
- Briefly discussed recommendations
- Worked on subcommittee action items

## Minutes:

Set **Technical Committee's monthly meeting:** Second Monday 6:30pm PT, 7:30pm MT, 8:30 CT

#### Set Technical Subcommittee meetings:

- Website subcommittee: Second Saturday: 1pm PT, 2pm MT, 3pm CT, 4 pm ET
- E-Lit subcommittee: Second Sunday 5:30pm PT, 6:30pm MT, 7:30pm CT, 8:30pm ET
- Survey & research: Second Thursday 5pm PT, 6pm MT, 7pm CT, 8pm ET

**Teleconference meeting reminders:** Linda volunteered to use the teleconference call reminder feature, which sends out reminders the day before to committee members by their time zone.

**GSB Liaison:** Sue will attend the main committee meetings. She cannot attend the E-Lit

subcommittee meetings. Sue will attend subcommittee meetings if she is invited.

**Board meeting schedule:** Sue is going to give the committee a copy of the board meeting schedule, so the committee can present items to the board in a timely fashion. Agenda items must be submitted a week before board meetings so it can get on the agenda. The committee can make a motion at any time during the year to the board. The motion will go to the InfoTech Committee first, then may have to go through several other committees before it goes to the board.

# Created subcommittee mission statements and action plans for each subcommittee

### Survey and Research Subcommittee

- Mission Statement: Gather ideas on the best way to use technology to carry the message of D.A. through:
  - Informal D.A. member questionnaires
  - Research of other 12 step websites
- **Members:** Rob (chair), Darcy, Linda, John, Mary
- Action Plan:
  - Create an informal questionnaire about how members use and want to use technology to get D.A. information.
  - Distribute the questionnaire at the conference to a random sample of GSRs from different regions.
  - Create a website analysis form to research "debtorsanonymous.org" and other 12 step/spiritual websites.
  - Gather and compile research information. Make recommendations for website redesign.

#### **E-Lit Subcommittee**

- **Mission Statement:** Explore the electronic reformatting and delivery of existing D.A. literature and information and create a pilot program.
- Members: Randall (chair), Rob, Craig, John, Alexandra
- Action Plan:
  - Choose existing literature items that are already free (service pamphlets, etc.) for the pilot program.

- Convert documents into new electronic formats, exploring and researching security and anonymity issues.
- Review with board and request permission to implement pilot program.
- Upon approval, provide new electronic documents to the webmaster to be posted on the D.A. website.
- Track the number of downloads to see if there's an increase in literature usage.
- Explore additional options for releasing other existing literature in new formats, e.g, audio files, PDFs, ereaders, e-books (Kindle, Nook). Continue to explore monetization issues and make recommendations from our findings.

### Website Subcommittee

- **Mission Statement:** Create a vision for the D.A. website re-design
- Members: Craig (chair), Ron, Linda, Darcy, Randall
- Action Plan:
  - Evaluate existing website content flow. Find major flaws and determine:
    - Short-term fixes/modifications.
    - New design and content flow suggestions.
  - Investigate short-term fixes/modifications such as adding forms for:
    - Group representatives to update and register group meetings online.
    - Individuals and group representatives to order literature online.
  - Present short-term improvement suggestions to the board for approval.
  - Upon approval, provide content information to webmaster.
  - Pursue the develop of new design and content flow suggestions:
    - Obtain from Jan a copy of the website on CD.
    - Using the CD, create a password-protected mirror site, accessible only to select committee members.

- Create an affinity diagram (a list of related content items in categories).
- Create a list of suggested subpages.
- Explore other content formats that are accessible and downloadable.
- Define the site's community of users and use case scenarios for:
  - New users
  - Existing users
  - Media and public
  - Service boards
  - Individuals

### Friday, Aug 19, 1:15-4:45 pm

# Report from Ron on his 11:30am meeting today with other WSC Committee chairs:

- Fellowship Communications Committee: Already has a list of all the content/documents on the D.A. website and where they are located.
- Public Information Committee: Wants us to research blogging. The P.I. committee also wants us to put the PowerPoint presentation for our "Helping Professionals" pamphlet on the website. They'd like the service manual on the site too.
- Internal Operations Committee: Howard would like to use the same form he is using for literature orders, but Ron suggests we show Howard something that might make his work process easier.

# Jan S. visited the Tech committee and was asked:

- Can we get a copy of the website on CD: Jan said yes along as the CD is given to only a few people to protect security. Ron said yes, access would be limited and assured Jan that the committee would make proposed website changes/updates on a mirror site and show the mirror site to him. Jan said he would talk to our webmaster about getting the CD.
- How much is D.A. paying annually for website hosting? \$120/year.
- Does the board want any areas of the site to have board-only access: No, because the board

saves all of its minutes, documents, etc., on Google Docs.

#### Jan shared with the group:

- Tech projects in the works: The InfoTech committee, led by Marcy, is making recordings of the 12 Concepts. The GSB wants to start a pilot program of making downloadable MP3 recordings. By the end of the year, the GSB hopes to have a number of MP3 files on the site. Jan welcomed any additional ideas.
- His dream: Before he leaves the office of GSB chair, Jan would like all of the D.A. historic documents published onto the D.A. website, so it's available to everyone in the D.A. fellowship. The project is currently being worked on, and the board has 29 banker boxes full of historic materials.
- His gratitude: The ideas proposed by the Tech Caucus to the board have been extremely helpful, and he welcomes future ideas and suggestions. Past examples:
  - Teleconference calls that allowed any D.A. member to ask questions of the board. More calls are expected to be scheduled this year. The first is in October and will be focus on the current conference.
  - Saturday's teleconference broadcasts of three Fellowship Day meetings.
  - Skype conferences that were used for business meetings as an alternative to flying someone into the WSO for a meeting.

Sue F. told Jan she was concerned about the success of the Saturday teleconferenced meetings because the sound quality was poor during a board teleconference at the hotel. Jan said he would talk to Chris R., who is overseeing the three Fellowship Day meetings.

The Tech Committee shared with Jan how members had discussed being on hand during each of the Saturday teleconference calls to be of service and be familiar for the process for next year's conference. Jan asked Sue to schedule three Tech Committee members to sit in on the calls, and after he left, they were scheduled as follows:

Tech Committee members to sit in on Saturday Fellowship Day teleconference meetings:

- Session 1 (1:15-2:15) Finding a sponsor: Rob 323-630-7957
- Session 2 (2:30-3:30) Finding a Pressure Relief Team: Craig 817-937-8013
- Session 3 (3:45-4:45) What is compulsive debting, abstinence and solvency? Darcy 832-453-3886 & Linda

The week before the conference, Jan asked last year's Tech Caucus members Marci, Darcy, and Bill to each sit in on a meeting, and they will still do that.

Income	
Spending plan allocation	\$ 250.00
\$33.51 x 9 committee members	301.55
Total income	\$ 551.55
Expenses	
Calling cards	100.00
Copying	100.00
Postage	100.00
Mailing supplies	100.00
Printing	100.00
Contingency	51.55
Total expenses	\$ 550.51
Difference	0.00

# **SECTION 5**

# WORLD SERVICE CONFERENCE CAUCUS MINUTES

#### **DIVERSITY CAUCUS MINUTES**

Meeting called to order by Tom K. Members present: Sherry B. (Vice-Chair), Leutisha S. (Secretary), Linda G. (Treasurer), Pat (Liaison), Gene G., Lillie K.(Scribe), Liz G., Bill M.

The caucus identified goals and action items to work on for the following year:

- Identify underserved populations; contact and collaborate with respective Intergroup Representatives, Fellowship Communications Committee, Public Information Committee, HIP and Individual Local Groups to target underserved populations and do outreach efforts to increase diversity in DA meetings.
- Write an article discussing the issue of diversity and efforts to increase diversity in DA in Ways & Means Newsletter.

Income		
Spending plan allocation \$x number of committee members	\$ 250.00	
Total income	250.00	
Expenses		
Calling cards	25.00	
Copying	67.00	
Postage	67.00	
Mailing supplies	67.00	
Contingency Fund	25.00	
Total expenses	\$ 250.00	
Difference	0.00	

#### **INTERGROUP CAUCUS MINUTES**

Wednesday August 17, 2011

Meeting was called to order by Allen at 9:20pm. Opening remarks were made and members introduced themselves around the room. Dick T. was elected Chair unanimously. Dick took over as chair of the meeting. John L. was elected Vice Chair. Mary P. was elected Treasurer. John S. volunteered to take the minutes our Caucus meetings at the Conference only.

John S., chair of the previous Intergroup Caucus, summarized the events of the past year, including the completion of the Intergroup Survey, which was completed by last year's Caucus. John S. said that there were no unfinished business items for this year's caucus to conduct. Mary and John, members from last year, volunteered to answer any questions. Meeting was adjourned at 10pm.

Thursday August 18, 2011

Meeting was called to order by Dick at 9:00pm. John S. mentioned that in the previous year, the monthly Caucus telephone conference had been open to representatives of every Intergroup. He also pointed out the difference between Conference-approved Literature and Service Literature.

The following suggestions were made as to how the Intergroup Caucus might help meetings, other Intergroups, and DA nationally. This list not in chronological order:

- Help make meetings more effective and support meetings
- DA Public Information interface with other 12-step group PI people in large cities
- Assisting Intergroups with Internet and Intranet support. Improve the quality and effectiveness of Intergroups on the web
- Adopting or mentoring isolated Intergroups.
- Support Public Information at local level
- Put best practices for running an Intergroup on our website.
- Spread the word on Parliamentary Procedure and training Intergroup officers
- How to invigorate existing Intergroups -- look at AA S/R structure

- What are advantages of an Intergroup? Where and when should they exist?
- Raising awareness of the Intergroups
- Mentors for creating new Intergroups where/when needed or wanted
- Teach Caucus how to use Yahoo group
- Encourage members to consider hosting 2015/16 WSC
- Facilitate and support Regional Conferences
- Create worldwide maps of Intergroups
- Study IGR Survey to identify other opportunities

The motion that IGC recommend to GSB to Elevate IG Caucus to Committee status was made and discussed. The motion was tabled. Meeting was adjourned at 10pm.

Thursday August 19, 2011

Meeting was called to order by Dick at 5:00pm. John S. passed the final revised roster and several procedural issues were discussed.

The motion was made that our monthly Caucus telephone conference should be open to representatives of every Intergroup. Motion passed. (Meetings will be on the third Sunday of each month at 4pm Eastern, 3pm Central, and 1pm Pacific time.)

Motion was made to approve our spending plan, attached. Motion passed.

Motion was made: "The Intergroup Caucus recommends to the 2012 World Service Conference that the Intergroup Caucus should become a Committee." Motion passed unanimously, but cannot be presented at this conference on advice of the Parliamentarian.

We discussed the priorities of the suggestion list from the previous day. John L. spoke about the value and importance of Regionalization, and how Intergroups could help this effort.

John L. agreed to help Dick with the agenda of our first telephone meeting. John S. announced that Mary was the new Owner of the Yahoo group and would invite everyone present to join. Meeting was adjourned at 6pm.

Income		
Spending plan allocation	\$ 250.00	
\$ x number of     committee members		
Total income	\$ 250.00	
Expenses		
Calling cards		
Copying	100.00	
Postage	75.00	
Mailing supplies	75.00	
Total expenses	\$ 250.00	
Difference	0.00	

# **SECTION 6**

# **GSB, COMMITTEE, & CAUCUS ROSTERS**

#### 2011-2012 Committee and Caucus Rosters

(This information is provided for the use of Conference delegates. Please respect our anonymity.)

BDA CommitteeGeneral Service BoardPublic Information CommitteeDiversity CaucusAlan C.Class A TrusteesCuits P.Tom K.Ann J.Alexandra B-W.DV Bill P.Sherry B.Bok R.Allen A.E Anthony H.Leitisha S.Breanne M.Allen A.E Anthony H.Leitisha S.Carolyn C.Eileen N.Hans A.Lit G.Diana D.Elizabeth (Beht) P.John L.Bill M.Gene G.Jan S.Leutisha S.Gene G.Hall K.Jean C.Marcy E.Lillie K.Jonathan S.Marci W.Michael A.Tom K.Kim H.Class B TrusteesVictoria D.Cutr P.Kimberly R.Jeffrey Y.CommitteeJohn S.Siera P.Sue F.Bob A.Kari G.John S.Siera P.Sue F.Bob A.Kari G.Mary P.John S.Sue F.Bob A.Kari G.Mary P.Adrea R.A faren B.John D.Juit S.Shifey D.Audrey O.Arlene B.John D.Juit M.Shifey D.Liz W.Bill M.Juia M.Saier M.Shifey D.Mary O.Arlene B.John D.Shifey D.Audrey O.Arlene B.John D.Shifey D.Liz W.Bill M.Juia M.Shifey D.Mary M.Hespitals, Institutions,Jacscica M.Shifey D.Pete A.Shifey O.Arlene B.John D.Spenor C.Elien N.Shifey C.Tr		Concerned Soundary Descent	Dublis Information Opposition	Discoursites Occurrent
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Bob RAllen AE Anthony H.Leutisha S.Breanne M.Allen TEilen B.Luida G.Carolyn C.Eileen N.Hans A.Liz G.Diana D.Eitzabeth (Beth) P.John L.Bill M.Gene G.Jan S.Leutisha S.Gene G.Hail K.Jean C.Marcy E.Lillie K.Jonathan S.Marcy W.Michael A.Intergroup CaucusKaren B.Class B TrusteesYi Coria D.Out P.Kimberly W.Jeffery Y.Resource DevelopmentJohn L.Shirley D.Sue F.Boh A.Kari G.Siera P.Sue F.Boh A.Kari G.Conference CommitteeTony H.Donna S.Mary P.Aldrea R.Ariene B.John D.Shirley D.Audrey O.Ariene B.John D.Shirley D.Liz W.Bill M.Julia M.Shirley D.Mary C.Tom M.Sesica M.Shirley D.Audrey O.Ariene B.John D.Shirley D.Marian H.Michael M.Kelly C.Mary G.Tom M.Nick S.Pete A.Elieen N.Resemate W.Spencer C.Elieen N.Sharon S.Mary M.Jane LSharon S.Pete A.Elieen N.Sharon S.Don C.Eleen N.Sharon S.Lawanda C.DanaDarey D.Dona C.Linetare CommitteeDona C.CareySharon S.Dona C.CareyCarey D.Dona C. <t< td=""><td></td><td></td><td></td><td></td></t<>				
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